

DATE : 10/30/89
TIME : 11 AM
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: D.C. Smith DEALER: _____
ADDRESS: RT 4 Box 601 ADDRESS: _____
Union, S.C. 29379
PHONE: 803-427-3044 PHONE: _____
PRODUCT: Quan - m/700 CODE/S/N: B6362754
CALIBER: 30/06
25/06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASED

CUSTOMER CONCERN: Both rifles for urban safety is needed, doesn't
do it everytime, one rifle is 4 years old, other older

RESOLUTION: Mr. Smith agreed to return rifles for Urban
Being returned to J.A. Steel with:

COMMENTS: _____

