

Sounds a little unstable.

Arms Service Division
Remington Arms Co., Inc.
Illion, New York 13357

1288-25658

Dear sir:

I purchased this handgun at Don Lengel's Gun Shop Rt 4 Box 30 Dora Road, Wabash, In. 46992 August 24, 1988. Several days after I purchased the handgun I fired 12 Remington 150 grain bullet factory loads through the handgun with no problems. September 18, 1988 I fired 24 more Remington 150 grain bullet factory loads through the handgun, I then noticed that the forend of the stock was away from the barrel. This was not the way it was before I began firing it. I then grasped the barrel, and wiggled it, and noticed that the barrel and entire action were loose.

September 19 1988 I called your "Arms Service," phone number 315-895-7791, I told the lady I talked to that I thought that the stock was warped on the gun, and that it was starting to come apart. She told me that I would have to send the gun in for repairs, and that it would take six to eight weeks. I then took the gun back to Lengel's, Don and I examined the gun, and ascertained that the front spacer-lug through which the front mounting screw passes was tightening up against the nylon washer and barrel, but not the stock. He told me that he would have to send the whole gun in for repairs, or that I could file down the spacer-lug inside the stock thereby retightening the stock, or put plastic spacers under the recoil lugs to take up the slack.

I consider both of these methods to be stop-gap measures, and could also invalidate the warranty. When I purchased the gun new the front of the stock was against the barrel, since it has moved away this might indicate that the spacer-lug is starting to pull out of the stock. If this is the case any attempted repair will only delay the failure of the mounting system with possible dangerous consequences. The stock should be replaced.

I purchased this gun to use for deer hunting, if it takes six to eight weeks to repair it will be too late, and I will miss the season. You people have my money, I do not have the use of the product that I paid my hard earned money for. This is ridiculous, I am considering writing my congressman to encourage more protection for consumers. A new handgun should be good for more than 30 to 40 rounds. Are you going to reimburse me for the lost hunting season, which I was expecting?

This handgun is also unsafe. It could have come completely apart, and caused serious bodily injury.

Please replace the stock, and return it as soon as possible.

Dennis A. Snyder
205 W. 2nd St.
Teru, In. 46970

Copies
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