

TBLR + TO JED
FOLLOW UP WITH
HARD COPY

INTER OFFICE

JR PRENSKY

SUBJECT - CUSTOMER SNYDER LITAK
TO RA HECKERT

~~THIS CUSTOMER~~ DENNIS SNYDER

PURCHASED AN XP100 PISTOL

ON 8-24-88. AFTER FIRING

HE NOTICED THAT HIS SLIDE WAS

GETTING LOOSE. HE CALLED ARMS SERVICE

WHO SAID THAT THE REPAIR WOULD

BE 6-8 WEEKS (ALTHOUGH OUR

ACTUAL TURN AROUND TIME WAS

APPROXIMATELY 4 WEEKS). THE CUSTOMER

FEEL THAT THIS TIME FRAME

WOULD MAKE HIM MISS THE