

cc: John P. Scott, III
bcc: J.P. McAndrews
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G.L. Ehrens
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Phil
512
4-17-7037

January 10, 1983

Mr. Bob Spain
3625 S. 1st Street #231
Austin, Texas 78704

Dear Mr. Spain:

Your letter of December 28, 1982 that was addressed to the Chairman of the Board, Remington Arms Company, Inc., Bridgeport, Connecticut, regarding the accidental firings you and a hunting companion encountered while using your Model 700 ADL rifles, has been received and forwarded to this office for reply.

We were indeed sorry to learn of your having had problems of the nature you described, as they are not characteristic of the Model 700 rifle.

Generally, the type of incidents you have described result from either improper adjustment of the trigger assembly outside our factory, foreign material, such as excessive lubrication, inside the trigger assembly, or, from pressure being inadvertently applied to the trigger while the safety is in the "fire" position.

Please, at your convenience, return the rifles via insured and collect transportation, to:

Remington Arms Company, Inc.
Arms Service Division
Ilion, N.Y. 13357

Upon receipt, we will have our technicians thoroughly examine the rifles and, if they are found to be factory faulty, any necessary repairs or replacements will be made on a no-charge basis. If otherwise, a repair quotation will be sent for your approval prior to effecting any repairs.