

cc: Sportco, Inc.
bcc: F.T. Millener
K.D. Green
D.J. Sanita

December 7, 1961

American Service Company
Of Atlanta, Inc.
Attn: C. Everett Thomas, Jr.
President
2006 Weems Rd.
Tucker, Georgia 30084

Dear Mr. Thomas:

We are in receipt of the copy of your letter of November 20, 1961 to Sportco, Inc., Marietta, Georgia, regarding the difficulty you have encountered with your Model 700 rifle, serial number A6663581, firing when the safety is moved from the "safe" to the "fire" position.

We were indeed sorry to learn of your having a problem of this nature, as it is not characteristic of the Model 700 rifle.

Please, at your convenience, return the rifle via insured and collect transportation, to:

Remington Arms Company, Inc.
Arms Service Division
Ilion, New York 13357

If, upon receipt, the rifle is found to be factory faulty, any necessary repairs will be made on a no-charge basis.

Thank you for bringing this matter to our attention and for having afforded us this opportunity to be of service.

Sincerely,

J.A. Stakl, Supervisor
Firearms Product Service

JAS:tpg