

Set up file

DATE: 11/26/89
TIME: 10:30 AM
FILE #:
CALL IS TO (FROM) CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Sports Gun Shop DEALER: Owner Vernon Sykes
ADDRESS: 223 Gettysburg St. ADDRESS: Walt Richard Siller
Gettysburg, PA 17019
PHONE: 717-432-4384 PHONE: Walt 717-432-9658
PRODUCT: 700 BDL CODE/S/N: C6341866
CALIBER: 270 caliber

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ☒ ANGRY CALM PLEASED
AT END: IRATE ☒ ANGRY CALM PLEASED

CUSTOMER CONCERN: MR Siller was calling for his nephew
Vernon Sykes - saw gun fired and heard a bang, then
another round, rifle misfire, another round, and then
another round, again with misfire, hands off to hunting party
members, rifle alleged fired about hitting someone.

RESOLUTION: _____

COMMENTS: Walter Siller states the trigger would not move or return
Rifle being returned to my store for repair.
Followed in system 11/30/89 *[Signature]*