

INCOM:

To car. track STILES

AUST

DATE: 12-4-85
TIME: 2:00 will ret. cal
COMPLAINT NO.: 12-5-85
10:30

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Harry Stiles DEALER: _____
ADDRESS: 401 S. Brazosport Blvd ADDRESS: _____
#265, Freeport TX 77541 _____
PHONE: (409) 233-0066-H. PHONE: _____
(409) 249-2441-W _____

PRODUCT: Mohawk 600 243 CODE/EN: A6339691
bought new 2 yrs old.

___ PERSONAL INJURY ☒ PRODUCT DAMAGE ___ PRESIDENTIAL ___ OTHER
Property Dam.

CUSTOMER'S ATTITUDE:

BEGINNING: ___ IRATE ___ ANGRY ☒ CALM ___ PLEASED
AT END: ___ IRATE ___ ANGRY ☒ CALM ☒ PLEASED

COMPLAINT: FSR ~~blow~~ blew hole in transmission wheel
was fixed under warranty!?!?

RESOLUTION: Got notice on recall saying his gun was ok
But it FSR'd so in no way does he want
repaired. Wants w/ seven in - 243
Said I'd make that gun switch

COMMENTS:

Is going on hunting trip in 2 wks!
Is mailing Blaze orange UPS 1 Day on 12-6-85