

Pls set up file - Copy Huttoff & Ericson

DATE : 11/13/89
TIME : 1:50
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: EARL STUBBS DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: (214) 669-8909 PHONE: _____
PRODUCT: M/700 CLASSIC CODE/S/N: A6780418
CALIBER: 270 WIN

CUSTOMER'S ATTITUDE:

P.I.

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED X *uneasy*

CUSTOMER CONCERN: unloading rifle after hunt - extracted 2 shells from
mag. floor plate - pushed safety to off to take shell out of chamber
and rifle fired. Thumb was injured.

Purchased 2/80 new. Has never been worked on. Does not lubricate mechanism
RESOLUTION: _____

COMMENTS: Will not return rifle for examination - he demanded we
buy rifle from him so he can purchase some "non-Remington"
products. I told him I would refund his purchase price if we found
a defect in the rifle, but would not make any commitment prior to
examination. At this point he stated "then I guess we have nothing
more to talk about".