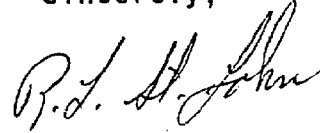


Thank you for allowing us to be of service to you.

Sincerely,

A handwritten signature in cursive script, appearing to read "R.L. St. John".

R.L. St. John
Product Service

RLSTJ:tpp

Remington Arms Company, Inc.