

DATE : 1/12/89  
TIME : 11:15  
FILE # : \_\_\_\_\_  
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ed TAYLOR DEALER: \_\_\_\_\_  
ADDRESS: RT 3, Box 281A ADDRESS: \_\_\_\_\_  
WALNUT GROVE MO. 65770  
PHONE: (417) 756-2805 PHONE: \_\_\_\_\_  
PRODUCT: M/ 700 CODE/S/N: 260473 - 22-250  
CALIBER: 12-250 & 270 363066 - 270

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY X CALM \_\_\_\_\_ PLEASED  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM X PLEASED

CUSTOMER CONCERN: 1000 R.P.G. AT LEAST IN 22-250. FIRED  
WHEN OPENING BOLT. BLEW WINDOW OUT OF TRUCK.  
SHOWING TO FRIEND - did SAME THING - FIRED OPENING  
BOLT.

SENDING 270 JUST TO HAVE CHECKED.

RESOLUTION: \_\_\_\_\_

COMMENTS: \_\_\_\_\_