

BRYCE M. TOWSLEY

Box 288E, Sonia Lane - East Road, East Clarendon, Vermont 05759

(802)

COPY

NOTE: I never received any reply to this letter.

July 5, 1987

Arms Services Division
Remington Arms Co., Inc.
Ilion, N.Y. 13357

Dear Sirs,

I recently received back a completely new barreled action in place of my Model 788 that I had returned to you in May for repairs. I find this to be excellent service and I admire the way you back up your products. In today's world of shoddy merchandise and poorer service, Remington is a shining example of what American manufacturers should strive to be.

There are however a couple of things on the new gun I find less desirable than the original. The 18 1/2 in. barrel instead of the old 22 in. and more importantly, to me, is the bolt opening with the safety on. I carry a gun on my left shoulder and I find that the bolt is often worked open by rubbing on my clothing, this is unsatisfactory when hunting and a fast shot may have to be made. Is there any way to correct these problems on this new action? I can only assume that a replacement was sent because the old one could not be repaired. Please do not misunderstand, I am pleased with the service, it's just that the old gun had been with me a long time and I grew attached. (It was the most accurate rifle I owned.)

I have a new 700 that has the same bolt design trouble, is there any way to change it to the old style bolt locking safety?

Sincerely,

Bryce M. Towsley,
Editor, Vt. Sportsman

Member
New England Outdoor Writers Association
Outdoor Writers Association of America

PPS 05108