

Fla. set up file

DATE : 11/2/89
TIME : 11:35
FILE # : _____
CALL IS TO ~~FROM~~ CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: CHARLIE TRAHAN DEALER: _____
ADDRESS: P.O. Box 385 ADDRESS: _____
GROVES, TEXAS 77619
PHONE: (409) 962-5751 PHONE: _____
PRODUCT: M/700 L.H. BDL CODE/S/N: _____
CALIBER: 270 Wm.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Bought gun used - rifle fired by itself -
no-one touched it - bullet hit engine in new company
truck

RESOLUTION: _____

COMMENTS: Rifle is being sent to my attention for examination