

DATE : 6-5-86
TIME : 3:52 PM
FILE # : 6-4-86-115-daughter
CALL IS TO/FROM CUSTOMER
will return call

RECORD OF TELEPHONE CALL

6-5-86 4:30 contact

D. Harvey Ulrich

CUSTOMER NAME: _____ DEALER: Ulrich Arms

ADDRESS: _____ ADDRESS: 12045 - 26th Ave SW

Great Falls, MT 59404

PHONE: _____ PHONE: Res (406) 761-2385

work (406) 731-2288 not in use

PRODUCT: M1788 .223 CODE (S/N): A6088278

CALIBER: _____ R 86-10491

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Follow down Follow down

RESOLUTION: Install new trig arm + if possible, set
trigger pull at minimum Rem spec

COMMENTS: Rem Rec. GS suggested sending in gun