

Fls. out file

DATE: 8/19/92
TIME: 3:40
FILE #:

CALL IS TO / FROM CUSTOMER
TO

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Al Vellutini DEALER: _____
ADDRESS: 281 Monte Vista Ave. ADDRESS: _____
Healdsburg, CA 95448
PHONE: (707) 433-5347 (Home-wife) PHONE: _____
PRODUCT: M/700 Mt. Rifle CODE/S/N: C6340090
CALIBER: 270W in

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Owned $\approx$ 2 $\frac{1}{2}$ years — rifle has accidentally
fired when closing bolt

RESOLUTION: _____

COMMENTS: Is sending rifle to my attn for exam.