In future use, we recommend that the trigger assembly not be adjusted by untrained non-Remington personnel, and that oil be used sparingly and not let accumulate in or on the trigger assembly, as both of these conditions could adversely affect the operation of the trigger assembly.

As a gesture of good-will, we are installing a new trigger assembly, replacing the fore-end tip on the stock assembly, and cleaning the action at no-charge. Please allow 2 to 3 weeks o have this work performed.

Thank you for having afforded us this opportunity to be of service, and we trust that our handling will meet with your approval.

Sincerely,

D.J. Sanita

Product Services

DJS:tpp

Remington Arms Company, Inc.