

DATE : 5/9/88
TIME : 9:40
FILE # : _____
CALL IS TO ~~FROM~~ CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Tim WELSH DEALER: _____
ADDRESS: Rt. #3 ADDRESS: _____
DRESDEN TN 37226
PHONE: (615) 729-3565 PHONE: _____
PRODUCT: M1700 CODE/S/N: 36867418
CALIBER: 2.70 in.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Firing malfunctions.

RESOLUTION: _____

COMMENTS: Customer is working with us to get the