

9 Leon File

DATE : 2/3/88
TIME : 14:25
FILE # : _____
CALL IS () FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: TERRY E. WENTZ DEALER: _____
ADDRESS: 1132 FAIRFIELD ST. ADDRESS: _____
MECHANICSBURG, PA. 17055
PHONE: (717) 697-9159 PHONE: _____
PRODUCT: M/770 BDL CODE/S/N: _____
CALIBER: 7mm Rem MMB.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: When closing bolt, rifle fired

RESOLUTION: _____

COMMENTS: MR WENTZ is returning rifle to me for examination