

TO Rager  
DATE 05-09 TIME 11:45

DATE: 5-9-86  
TIME: 11:55

COMPLAINT NO.: \_\_\_\_\_

WHILE YOU WERE OUT

BY Kerry Williams  
TX.

RECORD OF TELEPHONE CALL

PHONE 409-238-1809  
10148409-297 2254  
TELEPHONED ☐ PLEASE PHONE ☐

Wm Kerry

DEALER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PHONE: \_\_\_\_\_

CALL TO SEE YOU ☐ WILL CALL AGAIN ☐

WANTS TO SEE YOU ☐ RUSH ☐

RETURNED YOUR CALL ☐

MESSAGE  rifle sent in  
re - M/700 B&D  
big - trigger  
assembly YES  
NIC (OVER)

CODE/SN: \_\_\_\_\_

PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER ☐

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☐ CALM ☒ PLEASED

See pink note

COMPLAINT:

Told cust would n/c repl trig &  
send gun, prepaid, to home address

RESOLUTION:

Told him he couldn't have old  
trig. back - restricted part.

COMMENTS: