

DATE : 2/24/89  
TIME : 4PM  
FILE # : \_\_\_\_\_  
CALL IS ( ) TO/ FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: R. J. Wilson DEALER: \_\_\_\_\_  
ADDRESS: PO Box 145 ADDRESS: \_\_\_\_\_  
Cleveland, Ohio 74020  
PHONE: 918-885-4760 PHONE: \_\_\_\_\_  
PRODUCT: XP-100 CODE/S/N: B 7501550  
CALIBER: \_\_\_\_\_

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM ✓ PLEASD  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM ✓ PLEASD

CUSTOMER CONCERN: Line when closing door

RESOLUTION: Being returned for examination per phone 2/24/89

COMMENTS: \_\_\_\_\_