

DATE: 12/11/90
TIME: 10:05
FILE #: _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Kennedy Wilson DEALER: _____
ADDRESS: 52 Bridges Ave. ADDRESS: _____
Massena, NY 13662
PHONE: 315 782-2397 PHONE: _____
PRODUCT: M/700 BDL CODE (S/N): A6382223
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM X PLEASED

CUSTOMER CONCERN: 4 yrs ago -
alleged accidental discharge on
a very cold night w/ gloves on. Said he
may very well have contacted trigger
but wants it checked out now. He's
tried to duplicate incident many times
RESOLUTION: & couldn't. Just wants it checked
out.

COMMENTS: Trigger never worked on. Will say
in note whether to take bolt lock off.
Mr. Wilson sounds like a very nice and
appreciative customer