

DATE : 11-3-87
TIME : 10:12
FILE #: 87-19956
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: David Willis DEALER: _____
ADDRESS: 11th ADDRESS: _____
PHONE: _____ PHONE: _____
PRODUCT: 700 BDL CODE (S/N): 653953/3
CALIBER: 243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: Status - Told him I'd
& get back to him 11/3 or 11/4

11-3 T Nagel - says his been broken on back
adj. screw (includes the coverage
return safety cone & connector -

No measurable improvement = ESR via actual

RESOLUTION: factory modification - also old style + rig.
housing has excessive H.S. (w/air spec w/
inspection max but swallows Tom's bench
Max, Chamber slightly pitted & bolt handle

COMMENTS: is separating from body from a previous
300 mads but slightly pitted - more solvent + 11-3
-33 25 EFS called where design still in use
get I'll ready design + 11-3 will get to
the gun before returning it to the customer