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TELEX: 964-201 STRATFORD, CONN.

March 7, 1979

Mr. Paul Wolff
Box 77A
Troy, PA 16947

Dear Mr. Wolff:

We are in receipt of your letter dated February 26, in which you indicated that you are having a problem with a Model 788 243 caliber rifle.

Without seeing the rifle I am unable to diagnose your problem, however, it sounds like your detenting pressure is non existent or very light which would allow the Safety Cam Lever to work its way out of the rear detent position.

I would suggest that you return this gun transportation collect to:

Arms Services Division
Remington Arms Company, Inc.
Ilion, New York 13357
Attention: Mr. James Stekl

Be sure to include your complete return address and Zip Code and correspondence giving Mr. Stekl the reason why this gun is being returned.

If we can be of any further service, please feel free to call us at the Bridgeport Toll-Free number 1-800-243-9275.

Best regards,

R. G. Sherman
Product Service Coordinator

RGS:hms