

→ Rem. Amersert
School

DATE: 11/25/93
TIME: 3:35
FILE #: _____
CALL IS TO TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

→ son's gun 24 yrs old.

CUSTOMER NAME: Jerry Worrell DEALER: _____
ADDRESS: 72 Fieldston Blvd ADDRESS: _____
Wappingers Falls NY 12590
PHONE: 914 737-3732 PHONE: _____
PRODUCT: M1700 ABL - 34 yrs old CODE/S/N: _____
CALIBER: .270 W.R.

CUSTOMER'S ATTITUDE:

PI NO

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Alleges when it's cold w/ safety
on, it won't follow down when working the
action. But, allegedly, when safety is in
fire position it will fire — does it only
when cold — (20° or 10°F) — Does this w/ or

RESOLUTION: w/out shell. No lube used in trigger.
Gun coming to RHP. RHP will try to
dedicate allocation in R+D for ex.

COMMENTS: Used break free to clean gun. No lube
in trigger any. Gun mailed to RHP today