

cc - Bob Speerling
F. Supry
per RDS

DATE: 2/24/92
TIME: 10:15
FILE #:

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: John Ziemelis DEALER: Jim Tertin
ADDRESS: 8924 Mary Dr. ADDRESS: Gardner MT
Racine, WI 53406 Box 128 - Hwy 69
PHONE: (414) 633-2431 x1017 PHONE: Wilmot, WI 53192
414 862-3350
shop. 3351
PRODUCT: CODE/S/N:
CALIBER:

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASD
AT END: IRATE ANGRY X CALM PLEASD

CUSTOMER CONCERN: cust brought in 3 toopeers & wanted dr.
to check trig assys. 1st gun, Gauder called
but 800# & to found not under recall. Then
Gauder checked trig assy - dr not too much
oiled. Cust left & brought in 2 more guns

RESOLUTION: a 55 338 & another not rec. Still have
these & haven't done another. Dr. said cust
has by memory statistics like 1% of toopeers
find lead clippings from TX or 600 + 600 + TX

COMMENTS: at 600 low ser t, all stats & paperwork as TARP
recall. What's right to give him a signed
affidavit for old gun saying trig assys
safe. Dr. not do as he thinks. Don't
know. Told him to send gun to him
to be ok. If gun to come back? RDS