			ington Arms Co., Inc. Product Service Legal Case #:1628					
Case Information			C					
	-	te Opened(PS) 10/10/2007	<b>Date Closed</b> 10/10/2007	Incide	nt Date	Pre Lit	Lit	Obsolet
Customer Information	2007	10/10/2007	10/10/2007					
Type Busines	s First Name	Last Name	Street		City S	State Zip	Age	Conta
Reporter	Chad	Freytag	2211 W Anderson	Lane	Austin	TX 78757		
Incident Information								
Claims		Codes		Repair Est.	Medica	il Treatment	Me	dical Sta
PI				-				
PD	Cause:403	8 Could Not Du	plicate Concern		I I	nknown		
S fires on safe rele	ase Concern:1	007 Fired on Safe	Release		0.	IKHOWI		
C 10/15/07-corresponden								
Firearm Information								
Mfg.	т	уре	Model/Ga	t.	SKU	Serial	Bb	L DO
Remington	-	F/BA	660/6MM R		20000	623477	5 CS	4/1/1
Date Purchased		Purchased	Accessorie		ginal Own	er		
CONCERN:FSR	J S OSHMAN C	O HOUSTON TEX	K SCOPE BA	SE	U			
Ammunition Informati Other Products Inform			÷.					
Settlement	ation - None Denned							
bettement		Rei	mington/660/CF/BA					
Settlement	Release of Claim		-	ursement	Cash Settlemen	Reim. D t APV	ate	Cash Da APV
Replace TA under recall			•					
	Repair/Replaceme Cost		eplacement ate					
	35.00		2/2007					
10/15/07-replace ta une	der recall at n/c.lw							
Examination[Remingto	on/CF/BA]							
Part		b-Part	Code	·]		Comment		
	Examiner				RAVIS			
	Exam Date				0/2007			
Examination	Product Ty	pe		RF				

Examination	Product Type		RF
	Action Type	]	A
	Assigned To	]	F.SUPRY
Cause	4038	Could Not Duplicate Concern	O/S TRIGGER PLATE ASSM
	Description	]	20" 6MM REM
	Date Code	]	CS
Barrel	Bore Plugged	False	
	Bulged	False	( PS 8743
	Fired	False	

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10/15/2007

h		<b></b>	_
	Fired while Obstructed		~1
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	]
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	]
	Condition	Slightly Worn; Functioning	]
Extractor	Cut Condition	Slightly Worn; Functioning	]
	Ext/Eject Test	False	]
	Block Condition	Select	<u>]</u>
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	]
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	SCRATCHES/MARS
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Keceiver	Bulged	False	]
Co foto	Description		STANDARD M/660 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.006
Sear	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	O/S NOT UPDATED
<b>T</b> -'	Pull	Select	4.5#
Trigger	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

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10/15/2007

(PS 8744

# Page 1 of 2





## Factory Repair Form

Return to Previous Page

4.5<sup>#</sup> ,006 20'' 25 4/69

NOTE: Please complete and print this form, and then	include it with your firearm.		· // ځې
Model Number: 660	Serial Number: 623477	5	] -
Are you the original owner?: 🗌 YES 🗹	NO		1
Name: chad freytag	Date of Purchase:		
Address (no PO Boxes): 2211 W. Anderson Lar	ne		
City: austin	State: 🔯	Zip: 78757	1
Phone (Daytime): 512-633-1832	Fax:		
E-mail Address:(if e-mail address is provided, n sent) [csfreytag@sbcglobal.net	otification of receipt and shipment v	vill be	
E-mail Address:	from Remington.		]
Please describe your problem and date of oct If the gun is on safety and you pull the trigger then s gunsmith and their solution was to add a bigger bear the problem. I feel the gun is still unsafe and noticed address is my business, the name of the business is	witch to fire the gun sometimes discha ring in the safety? It helped some but c i there is a recall so I'o like to fix it prop	did not completely fix	
82 characters left		August .	
Ammunition Information:			-
Manufacturer:	Туре:		1
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			- - 
Powder Used:	Powder Weight:		] vern De
Case/Hull Used:	Primer Used:	te ?	LOW L
Bullet Type/Shot Size:	Reloader Used:	Hover pert	AT HIC
Firearms Care (Cleaning, and Lubrication):		Hot of here	-1''
Brand of cleaning solution used:	rould	HOT M Ween	
How often do you clean the bore? (Months or Nu		H-AS2 -014	۲.
How often do you clean the action? (Months or N	umber of rounds)	49' A. 23014	1
How often do you clean the trigger assembly? (N	Nonths or Number of rounds)	······································	1.
Brand of lubricant used:	······································		1
How often do you lubricate the bore? (Months or	Number of rounds)		1
How often do you lubricate the action? (Months of	or Number of rounds)	(	⊣ PS 8745
	•		-

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) 4 yrs shot once since

What were the services performed?) larger bearing mentioned above

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue llion, NY 13357

(1) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.

- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage
- : Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

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emineton



PS 8746

🍽 Arms Services Repair & Estimate System	
Fle_Add Repair Estimate.Repair Expedite Repair Triquiry (Repair Tools, CSR Tools, Reports (Table Maintenance), System Maintenance (Help)	
St Repair Inquiry	Provide and costs and cost
Repair Number      RE00135091      Senal: 6234775      Model 660      Center Fire      Caliber: 6      Repair Repair      Bruce Travis        Vérify Repair      MM: REM Produced: 04/22/1969      Status:      Shipped: 10711/2007;4:00:51 PM.	And a second sec
Address Information  Customer  Received From    Customer  © Received From  Return To.    Name:  CHAD FREYTAG  CHAD FREYTAG    Address 1:  2211 W ANDERSON LANE  2211 W ANDERSON LANE    Address 2:	
City: POS IIN  POS IIN    State: ITX  Zip Code [78757    County: IUS  State: ITX    FFL  Image: County IUS	
Contact / Condition    Problems    Estimate/    History // Status    Shipping // Billing      Date    User ID    Desc1    Desc2    Shipping Hold    Current Status      10/10/2007 6.02    Travisbw    Estimate Update    Status: PartsHold    Shipping Hold    Shipping // Billing      10/10/2007 6.02    Travisbw    Estimate Update    Status: PartsHold    FiniteFace Hold    10/11/2007 4.00 51 PM.      10/10/2007 2.56    percerl    From Repair Bench    To: Gallery    Fishinate Sent    System      10/11/2007 3.41    hairstontm    Consumer Contact for Repair Status    Piezer Parts Received    Repair Docation      10/11/2007 9.41    finike    Final Inspection    Warranly    Piezer Packed    Current Eccation      10/11/2007 10.1    kanedig    Packed    12114813A800046533    Tational Repair    Tational Repair      10/11/2007 4:00    System    Piliney Bowes File    12114813A800046533    Tational Repair    Tational Repair	
Repair Search    Close      Different    Close	
H Stant // Stant	

#### Remington Arms Co., Inc. Product Service Legal Case #:1793

	<b>.</b>								
Case Inform							<b>D X U</b>	<b>-</b> • •	Obaolata
RE#	Date Opened		Opened(PS)	Date Closed	Incident Date		Pre Lit Lit Ob		Obsolete
137012	11/27/2007	11/	28/2007	11/28/2007					
Customer In	normation		<b>.</b> .						
Туре	Business	First Name	Last Name	Street	City State	Zip	Age	C	Contact
		lyame lyame						W 51	2-231-9939
Reporter	Wilkes, DeBerry &	William	Biggs III	4408 Spicewood Springs	S Austin TX	78759-			2-343-9194
cepoi wi	Biggs, PC	w maam	Diggs III	Road	Ausan IA	8504			E Sebeciobal n
· · · · · · · · · · · · · · · · · · ·	<b></b>						w	Diggs@	)sbcglobal.n
ncident Info					Demoto Fred Ma		· · · · · · · · · · · · · · · · · · ·		-dias Statu
	Claims		Codes	5 I	Repair Est. Me	edical I	reatmen	t ivi	edical Statu
PI		0	Detail	T-1					
PD 6 Einsd				Trigger Assembly		Unkr	nown		
S Fired C	on safe release	Concern: 10	07 Fired on 2	Safe Release					
C		• • • •	, <i>.</i> .	1	·····				
0/4/07			was nunting	when gun lired on sale re	lease, no injury.iw	V			
2/4/07-corr	respondence from re	pan-acting that							
Firearm Info				Model/Ga.	SKU		Serial	Bbi.	DOM
Firearm Info N	ormation	Type CF/BA					<b>Serial</b> 12414	<b>Bbi</b> . DR	<b>DOM</b> 9/1/1968
Firearm Info M Rem	ormation Afg.	Туре		Model/Ga.					
Firearm Info M Rem	ormation Afg. Nington	<b>Type</b> CF/BA		<b>Model/Ga.</b> 660/243 WIN	SKU				
Firearm Info N Rem Date P	Ormation Afg. Hington urchased	<b>Type</b> CF/BA		Model/Ga. 660/243 WIN Accessories	SKU Original Owner				
Firearm Info M Rem Date P CONCERN	Ormation Afg. Hington urchased	Type CF/BA Where Purch		Model/Ga. 660/243 WIN Accessories	SKU Original Owner				
Firearm Info N Rem Date P CONCERN:	ormation Afg. hington hurchased :FSR	Type CF/BA Where Purch		Model/Ga. 660/243 WIN Accessories	SKU Original Owner				
Firearm Info M Rem Date P CONCERN: Ammunitior Other Produ	ormation Afg. hington urchased :FSR n Information - None	Type CF/BA Where Purch		Model/Ga. 660/243 WIN Accessories	SKU Original Owner				
Firearm Info M Rem Date P CONCERN: Ammunitior Other Produ	ormation Afg. hington urchased :FSR n Information - None	Type CF/BA Where Purch	ased	Model/Ga. 660/243 WIN Accessories	SKU Original Owner				
Firearm Info N Rem Date P CONCERN:	ormation Afg. hington urchased :FSR n Information - None acts Information - No	Type CF/BA Where Purch Defined one Defined	ased	Model/Ga. 660/243 WIN Accessories SCOPE BASE	SKU Original Owner U Cash	r	12414 Reim. D	DR	9/1/1968 Cash Date
Firearm Info N Rem Date P CONCERN: Ammunitior Other Produ Settlement Settlement	ormation Afg. hington urchased :FSR n Information - None acts Information - None ent Release o	Type CF/BA Where Purch Defined one Defined	ased	Model/Ga. 660/243 WIN Accessories SCOPE BASE	SKU Original Owner U	r	12414	DR	9/1/1968
Firearm Info M Rem Date P CONCERN: CONCERN: Ammunition Other Produ Settlement Settleme	ormation Afg. hington urchased :FSR n Information - None acts Information - None ent Release on A at	Type CF/BA Where Purch Defined one Defined	ased	Model/Ga. 660/243 WIN Accessories SCOPE BASE Remington/660/CF/BA e Date Reimburse	SKU Original Owner U Cash	r	12414 Reim. D	DR	9/1/1968 Cash Date
Firearm Info M Rem Date P CONCERN: CONCENN: CONCERN: CONC	ormation Afg. hington urchased :FSR in Information - None ext Release on A at Repair/Rej	Type CF/BA Where Purch Defined one Defined f Claims	ased Releas Repair/Re	Model/Ga. 660/243 WIN Accessories SCOPE BASE Remington/660/CF/BA e Date Reimburse placement	SKU Original Owner U Cash	r	12414 Reim. D	DR	9/1/1968 Cash Date
Firearm Info M Rem Date P CONCERN: CONCENN: CONCERN: CONC	ormation Afg. hington urchased :FSR n Information - None acts Information - None ent Release on A at	Type CF/BA Where Purch Defined one Defined f Claims	ased	Model/Ga. 660/243 WIN Accessories SCOPE BASE Remington/660/CF/BA e Date Reimburse placement ite	SKU Original Owner U Cash	r	12414 Reim. D	DR	9/1/1968 Cash Date

Sub-Part Code Comment Part **B.TRAVIS** Examiner 11/28/2007 Exam Date RF Product Type Examination Action Type Α Assigned To F.SUPRY Defective Trigger TRIGGER ASSM NOT REPAIRED UNDER RECALL WILL 4005 Cause FOLLOW DOWN Assembly 18.5" 243 WIN Description Date Code DR PS 8748

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12/4/2007

	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		STANDARD M/660 BOLT LOCK SAFETY
Safety	Function	Slightly Worn; Functioning	
	Lift	Select	.006
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	1000	False	
	Condition	Slightly Worn; Functioning	O/S ASSM
Trigger	Pull	Select	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

12/4/2007

PS 8749

WD&B

ATTORNEYS

Robert D. Wilkes \*+ Judith Gres DeBerry William A. Biggs, III

\*Member of The College of the State Bar of Texas +Managing Shareholder

**Robert D. Wilkes** 

(512) 345-5083 (Voice) (512) 343-9194 (FAX)

#### Judith Gres DeBerry

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William A. Biggs, III (512) 231-9939 (512) 343-9194 (FAX) wbiggs@sbcglobal.net

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### WILKES, DEBERRY & BIGGS, P.C. ATTORNEYS & COUNSELORS AT LAW 4408 Spicewood Springs Road Austin, Texas 78759-8504

November 8, 2007

Remington Arms Fire Arms Division 14 Hoesfer Avenue Ilion, New York 13357

RE: Rifle discharge with taking off safety, Remington Model 660, SN# 124147

Dear Sir:

Enclosed is my Remington Model 660, SN# 124147, 243 rifle. This rifle discharged while I was in a hunting blind when I took it off safety. I took the rifle to a gun smith who could find nothing wrong. <u>Very fortunately</u>, I am very careful and the rifle discharged into the air away from my hunting companion. Under other circumstances, the results could have been disastrous.

I was a friend of John Coats, who won a \$6,000,000.00 lawsuit against Remington Arms in Austin, Texas, in or about 1975. John's son's rifle discharged when the son took it off safety to unload the rife, the shot hit John in the back. I read the case history and find what happened with my rifle is exactly the same thing that happened in the Coats case.

Today, I called Remington's Customer Service and was told to send you the rifle for corrective action. Until Remington corrects this defect, I have no faith in this rifle and will not put another round in the chamber. Uncorrected, it is a terrible accident waiting to happen.

This rifle was purchased by my father-in-law sometime in the 1960-70's. It was only used for deer hunting a few times before he died. I have fired about 10 rounds in the rifle in the past 4 years. The rifle has spent most of its life in storage.

Please repair and return a safe rifle to me.

Respectfully,

William A. Biggs, III Attorney



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🗣 Arms Services Repair @ Esti	mate System 🐎 👘 🗸						
File Add Repair Estimate Repair	Expedite Repair Inquiry Re	pair Tools CSR Tools R	eports Table Maintenance	System Maintenan	de Hélp		
Repair Inquiry			an a				
Repair Number: RE00137012		560 Center Fire' Caliber: 2	43 Repairman:	Chailes Swanson		n an thur an	
Verify Repair	WIN		Status: Repair	iring 11/29/2007 6:4	5:06 AM	a an	
Address Information	• Receive	1From Return To		C Received	(From	an a	
	A set of the set of		S DEBERRY BIGGS			1995 - State States and States States of States and States	
Address 1 4408 SPICEWOOD SPF		المتحاد والمتحجين والمعاد المرادين والمعادين	CEWOOD SPRINGS ROAD	<u></u>			
Address 2	PO Box.			PO Box		1.516 2010	e transmission (2005)
City AUSTIN State: ITX Zip Code: 7875			Zip Code: 178759	CountryUS	<b>1</b>		
State: 17X Zip Code: 17875	59 Country: U	State TX	Zip Lode: 1/0/35	Loundyiuu			
		FFL 🦵 🦵					
Contact / Condition	Problems	Estimate	History 7 Status	Shipping /	Billing,		
	Adapter and the second second	NO COMPANY		Current Sta	ilus		
Date User ID 11/16/2007/10.11 skinnerti	Desc1	Desc2	Shipping Hold	Repairi	1g 🍂 🦉		
11/16/2007/10:3 skinnerti 11/27/2007 10:3 valentds	Repair Added Repair information change	· · · · · · · · · · · · · · · · · · ·	☐ InterFace Hold	11/29/2007 6:	internet and a second sec		de de chier de la
11728/2007 10:2 pencerl	From: Check In	To: Repair Bench	Estimate Sent	Syster Galler			
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	Sec. A. Sec.						
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Start & Othox - Micro	osoft Outri, 🤤 🕋 ArmsiSeri	ices Repair. This der Sea	rch for a Serial N.S	P5 Hold Guns AS	Current Curr	ent Cases Micriman	

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