

Remington Arms Co., Inc.
Product Service
Legal Case #:10640

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
461697	8/27/2014	8/28/2014	8/28/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ahlmans	---	Ahlmans	7525 230th St. West	Morristown	MN	55052		W (507) 685-4244
Incident	Cabela's	----	Cabela's	2300 Promenade Boulevard	Rogers	AR	72758		W (479) 616-1925

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S FBC	Concern:1008	Fired on Bolt Closing		
C				

The original owner of the gun was Tim Beach, 21 Headley Drive, Bella Vista AR 72714, Phone: 479-366-7576, Email: tbeach02@yahoo.com. He stated the gun fired on bolt closing while at the range - no damage, no injury. Consumer returned the gun to Cabela's & they gave him a refund. Cabela's sent the gun to Ahlman's for repair. Ahlman's sent rifle into us for exam. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	85205	RR14268E	EH	10/28/2013 5:20:37 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S INC/WAREHOUSE /	SCOPE,RINGS,TWO PIECE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Ilion
 repaired at
 n/c

Repair/Replacement Cost Repair/Replacement Date
 \$27

8/29/14: Per Ilion - Could not duplicate concern as received. Replace TA, check over & test at no charge.
 df 9/2/14: I put repair on Ship Hold & emailed Kris Carson - need to know if Cabela's wants the gun back
 or not. df 9/11/14: Ship Hold removed. Emailed Ilion to ship gun. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/28/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 308 WIN
	Date Code		EH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	

	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT ON PULL SCREW MISSING
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

AHLMANS
9525 W 230TH ST
MORRISTOWN, MN 55052 US

Item Return To:

AHLMANS
9525 W 230TH ST
MORRISTOWN, MN 55052 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature:

Daytime Phone: (____) _____ Time to Call: _____ Date: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	08/27/2014
RE00461697	RR14268E	Estimate Date:	08/29/2014
	Model: 700 308 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	9/2/2014
	Remington-USA W/BUSHNELL SCOPE & EXTRA TRIGGER		

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

R012 - Safety and function evaluation
U030 - TRIGGER UPDATE-KMP

Technician Comments

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

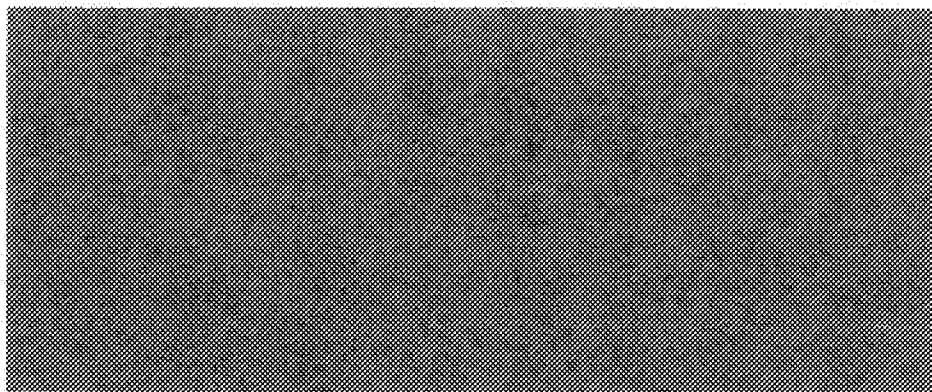
Grand Total: \$.00

Cabela's

Firearms Repair Form

Location: 038 Date: 2-17-14

☒ Check box if Cabela's Owned firearm (Customer information below may be skipped)



Firearm Information

Gun ID: 038037 Mfg: Remington
Imp: _____ Country: USA
Model: 300 Serial Number: 110143000
Type: 3.57 Caliber/Gauge: _____
Purchased at: _____ Brand: _____
Receiving Outfitter: _____ Date: _____

Accessories (Best practice to remove all items, unless for accuracy purposes)

Ship To: Abilene
Address: 3025 W. 10th St
City: Abilene ST TX Zip 79607
RA/RMA Number: _____
Insured Value: \$ _____

Return Firearm - (Only To)

STORE STAMP HERE

CABELA'S
2300 PROMENADE BLVD.
ROGERS, AR 72758

Store Phone Number: 479-221-1125

Outfitter's Name: J. L. Lingo

Upon Customer Pick-Up

Customer Repair Cost (if any): \$ _____

Customer's Signature: _____ Date: _____

Outfitter's Signature: _____ Date: _____

☐ Customer Repair (Customer will pay for repairs + shipping fees)

☐ MFG Warranty

☐ Cabela's Repair

Firearm Service Issue (What is wrong)

Customer says gun won't load when
pulling the trigger.



