

Remington Arms Co., Inc.
Product Service
Legal Case #:9811

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
333418	1/10/2014	1/13/2014	1/13/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Miles	Barringer	6850 County Line Rd	Mount Pleasant	NC	28124		H (704) 791-0607

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Per SR00071400 Service Request Section, "customer states that the firearm goes off when the safety is disengaged."
jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/17 FB	84200	G6690360	DB	9/20/2007 8:22:06 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	ACUSPORT (OH) CORPORATION	TWO PIECE BASE,RINGS	U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, check over, repair as needed, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

1/14/14: Per Ilion, "trigger assembly set screws altered. Trigger is not returning under sear. Can offer to replace trigger assembly and test fire at 1/2 cost." jbi 1/30/14: I called Miles Barringer, he approved quote with a credit card.
jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/13/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24: 17 FB
	Date Code		DB
	Bore Plugged	False	
	Buiged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Buiged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING UNDER SEAR

Trigger	Pull	---Select---	1.5#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE,RINGS

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

MILES BARRINGER
6850 COUNTY LINE RD
MOUNT PLEASANT, NC 28124 US

Item Return To:

MILES BARRINGER
6850 COUNTY LINE RD
MOUNT PLEASANT, NC 28124 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RI00333418	G6690360	01/10/2014
	Model: 700 17 REM FIREBALL Caliber BOLT Action RIFLE	Estimate Date:
	MfgBy: Remington-USA	01/17/2014
		Date Printed:
		1/29/2014

Problems

Reported

R014 - Service Request

Found

S056 - FEATURE-TRIGGER ADJUSTMENT SCREWS ALTERED

Technician Comments

trigger assembly set screws altered, trigger is not returning under sear, can offer to replace trigger assembly and test fire at 1/2 cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
P305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	99.91	50	49.96
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 78.46

Est Sales Tax: 3.00

Grand Total: 81.46

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

27
08/01
158
1009

Service Request Number SR00071400	Serial Number / Description 66690360 Model	Date of Request: 12/17/2013 Date Printed: 12/17/2013
Customer: MILES BARRINGER 6850 COUNTY LINE RD MOUNT PLEASANT, NC 28124 US	Destination: Arms Services 14 Hoefler Ave Glen, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M995 - TRIGGER

Service Request Section

CUSTOMER STATES THAT THE FIREARM GOES OFF WHEN THE SAFETY IS DISENGAGED.

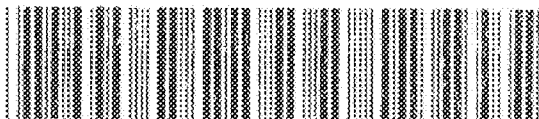
I have had this gun to shoot when closing the bolt in SAFE or FIRE position and can flip safety to FIRE and gun will also go off. I have 19 700 action rifles and this is the only one that has ever gave me

Parts And Service Details	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
		a problem...					

Serial Number

G6690360

Model: 700



RE00333418

RECEIVED
JAN 14 2014

BY:

9811

T.A. set screw A.H. trigger is not ret. and sear. can often to rep. T.A. + rest at 1/2 cost.

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00







