

Remington Arms Co., Inc.
Product Service
Legal Case #:10078

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
340244	3/11/2014	3/12/2014	3/12/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City State	Zip	Age	Contact
Reporter	Boise Gun Company	---	Boise Gun Compa	4105 Adams Street	Boise ID	83714		W (208) 331-8518 E boisegunron@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Service Request# 27767 - Paperwork from dealer "Customer states the gun will fire when safety is engaged". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/270 WIN	84521	S6753921	AF	3/26/2011 6:10:02 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote
to repair @
discount

Repair/Replacement Cost	Repair/Replacement Date

3/13/14; Per Ilion - Could not duplicate concern. TA set screws altered. Can offer to replace TA, check over & test at 1/2 cost - quote. df 3/26/14; Dealer called & spoke w/a CSR, asked for returned as received. df

Examination[Remington/CF/BA]

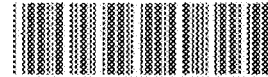
Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/12/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 270 WIN XCR
	Date Code		AF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	X-Mark Pro	

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



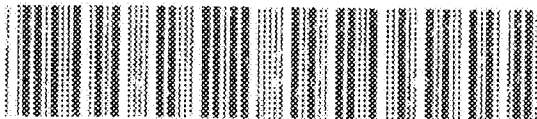
Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 27767	Serial Number / Description S6753921 700 XCR II 270 WIN 24"	Date of Request: 02/28/2014 Date Printed: 02/28/2014
Customer: BOISE GUN COMPANY 4105 ADAMS STREET BOISE ID 83714 US Email: boisegunron@GMAIL.COM	Destination: ARM Services 14 Hoefler Ave Ilion NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_R012 - Safety and function evaluation		

S6753921

Model: 700



RE00340244

RECEIVED
MAR 13 2014

BY:

could not dip. co screws
T.A. get screws n 1/4
can other to rep. T.A.
check over n tes AT 1/2
lost.

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

Invoice # 16385

Boise Gun Company

Ship To: REMINGTON
14 HOFELER AVE
RA# 27767
ILION, NY 13357

Boise Gun Company
4105 Adams Street
Boise, ID 83714
208-376-4440

Bill To: BOISE GUN COMPANY INC. #1
4105 ADAMS ST
BOISE, ID 83714
FFL: 9-82-001-01-5C-34519

Bill To: 208-376-4440

Ship To: 800-243-9700

3/3/2014 12:08:05 PM

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Mail #: 20788

AR Acct #: 429

PO #:

Order #: 8443

Ship Date		FOB	Ship Via	Terms	Packages	Weight	Clerk #
3/3/2014					0	0	RR
Item #	Description 1		Style	Order Qty	Ship Qty	Price	Net Sale
55555	REMINGTON 700 XCR II 270 WIN BOLT RIFLE S/N S6753921		Log # 3271	Serial # S6753921	1	1	0.00
MEMO	CUSTOMER STATES THE GUN WILL FIRE WHEN SAFETY IS ENGAGED.				1	1	0.00
MEMO	PLEASE TEST AND REPAIR IF NEEDED. REPORT TO CUSTOMER				1	1	0.00
MEMO	JOEL MANAHAN 503-201-8944				1	1	0.00

Total 4	Units: 4	Subtotal	0.00
		Sales Tax	0.00

Total Charge 0.00



