

Remington Arms Co., Inc.
Product Service
Legal Case #:9995

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
338721	2/24/2014	2/25/2014	2/25/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chris	Brant	203 NW Hemlock St.	Lees Summit	MO	64064		H 816-718-5551 E cbrant100@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Service Request # 16020 - Customer sent a note w/gun stating the rifle fired when the safety was taken off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	84206	G6875306	PD	6/26/2009 10:33:18 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES I		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Remington/700/CF/BA						
Per Ilion - Repair at n/c - goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

2/26/14: Per Ilion - Could not duplicate concern. To restore confidence in rifle will replace TA, check over & test at n/c - goodwill. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/25/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 223 REM HB
	Date Code		AP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	

Sear	Lift	---Select---	013
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	SOME BLOCKER SEALANT BETWEEN TRIGGER AND BLOCKER SCREW
	Pull	---Select---	3#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: 1-(800) 243-9700 / (336) 348-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

Chris Brant
203 NW Hemlock Street
Lees Summit, MO 64064 US

Item Return To:

Chris Brant
203 NW Hemlock Street
Lees Summit, MO 64064 US

Please Circle One:

VISA MC DISCOVER Card No. Exp Date

Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	02/24/2014
RE00338721	G6875306	Estimate Date:	02/25/2014
	Model: 700 223 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	4/8/2014
	Remington-USA		

Problems

Reported

B056 - SAFETY BROKEN
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

to restore confidence in rifle, will replace trigger assembly, check over and test fire at no charge good will gesture

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)							
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc Amount
F306371B	Part	700 XMP EA TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	.00

Sub Total: .00

Est Sales Tax: .00

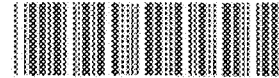
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



20⁶
700/00
3⁴
10¹

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

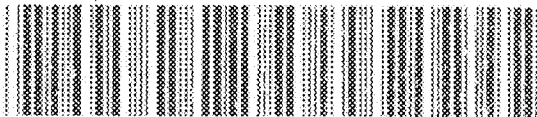
Service Request Number 16020	Serial Number / Description G6875306 700 SPS TACTICAL 223 REM 20"	Date of Request: 02/03/2014 Date Printed: 02/03/2014
Customer: CHRIS BRANT 203 NW Hemlock Street Lees Summit MO 64064 US Email: cbrant100@GMAIL.COM		Destination: ARM Services 14 Hoeffer Ave Hlon NY 13357 US Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_B056 - SAFETY BROKEN		

Safety is not only Broken but
the gun fired a live round simply
by taking the safety off,

Serial
Number:

G6875306

Model: 700



RE00338721

could not dup. comment. to
restore comb in rifle will
req. T.A. check over & post
AT N/C GOOD - will

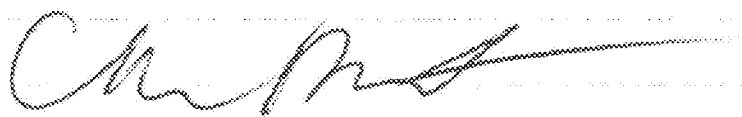
RECEIVED
FEB 26 2014

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty pol
warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before we
Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote &
correspondence received.

This gun is being returned
for service work because it
has fired a live round while simply
moving the safety to the Fire position.
The trigger has never been adjusted.
The gun has not even fired two
boxes of shells through it.

The gun also duplicated the
problem one time while not loaded.
I've cycled the bolt a couple dozen
times and was only able to
duplicate it once. at no time
did I ever have my finger or any
clothing near the trigger guard.

I've owned over 600 guns and
held an FFL for 10 years so I would
consider myself a gun expert.
This was not an accident by
an inexperienced user!



816-718-5551

Cbrant100@gmail.com

"The Country Store"

1177 N. Hwy 13, Chilhowee, MO 64733-9309 • 866-885-8985 • FAX 885-7590

Customer Name: _____

Order 200

Signature: _____

58. *Journal of the American Medical Association*, 1990; 263: 1033-1035.

City & State: San Francisco, California Zip: 94102

Phone: Contact:

Salesman: _____

Con
Xen
Cen

[illegible]

NOTICE: Terms Net 10 days - a 1 1/2% Finance Charge will be added per month on past due invoices. There will be a \$25.00 Returned Check fee.

Sub Total

We Accept
Discover
Visa
MasterCard

Invoices: There will be a \$25.00 Returned Check fee.

Thank You

State Sales Tax 1

Total Amount Due \$

We appreciate your business



