

Remington Arms Co., Inc.
Product Service
Legal Case #:10765

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
469128	10/1/2014	10/2/2014	10/2/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Darrel	Chandler	104 South Meadow St.	Lyman	WY	82937		H n/a

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S FBC	Concern:1008	Fired on Bolt Closing		
C				

Consumer sent gun into factory w/note stating "This gun did fire on me when I injected bullet into chamber before I had bolt closed". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250REM	84601	RR14583B	XG	12/4/2012 8:22:41 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	PACIFIC FLYWAY WHOLESALE		U

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Remington/700/CF/BA						
Per Ilion - Repair at n/c under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$27					

10/3/14: Per Ilion - Could not duplicate concern. Replace TA & test under recall at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		K. COFFIN
	Exam Date		10/2/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 22-250REM
	Date Code		XG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESENT

	Sub-Assembly	X-Mark Pro	
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Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P.(800) 243-9700/F.(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

DARREL CHANDLER
104 SOUTH MEADOW STREET
LYMAN, WY 82937 USA

Item Return To:

DARREL CHANDLER
104 SOUTH MEADOW STREET
LYMAN, WY 82937 USA

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date: _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (_____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RE00469128	RR145830	09/30/2014
	Model: 700 22-250 Caliber BOLT Action RIFLE MfgBy:	Estimate Date:
	Remington-USA	10/02/2014
		Date Printed:
		10/29/2014

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U030 - TRIGGER UPDATE-XMP

Found

R012 - Safety and function evaluation
U030 - TRIGGER UPDATE-XMP
X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

replace trigger assembly under recall at no charge

Material	Type	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
4000114	Service	SERVICE GR-SHIPING & HANDLING (GUN REPA	1	Warranty	1	.00	0	.00
4000119	Service	SERVICE GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Key Service Utility - Serial & Key Number

File Edit Help

Scan or Key-In Repair #
Scan or Key-In Serial #,
then click Verify

Repair #: _____

Serial #: _____

Verify

Repair Number 71150406122 and Serial # 71R145331 match.

GROUP

24"
4.5"
X6 12/12
.011

LY OF COMPANIES

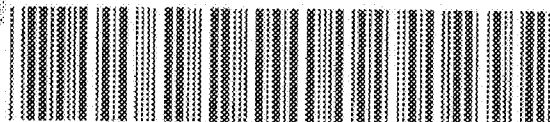
This gun did
fire on me

When I injected
bullet into chamber
before I had bolt
closed

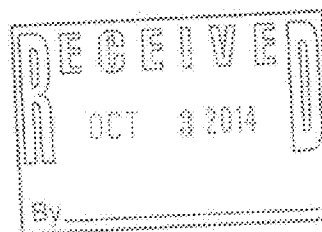
TAC: 24753

RR 1 4583B

Model: 700



RE00469128



could not dup. connect
Mr. T.A. & Test UMD. RICK
AT N/C

