

Remington Arms Co., Inc.
Product Service
Legal Case #9983

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
338474	2/20/2014	2/21/2014	2/21/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charles	Conger	5177 Rt 82	Salt Point	NY	12578		H (336) 314-1869

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	FBO	Concern:1020 Fired on Bolt Opening		Unknown
C				

Per Ilion factory repair form per customer, "sometimes fires upon opening bolt," jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	27359	G7142277	LG	2/2/2012 6:15:32 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BEIKIRCH AMMUNITION CORP	TWO PIECE BASE STOCK	U			

CONCERN: FBO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge.						

Repair/Replacement Cost	Repair/Replacement Date
\$50	

2/22/14: Per Ilion, "trigger assembly dirty and set screws altered." Can offer to replace trigger, check over and test fire at no charge. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/21/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 308 WIN
	Date Code		LG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	X-Mark Pro	
Non-Remington	Description		TWO PIECE

Components	BASE STOCK
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Quotation

Remington Service

PO Box 760

Madison, NC 27025-0760

Estimating Report

Parts and Repair: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

CHARLES CONGER EMPLOYEE
5177 RT 82
SALT POINT, NY 12578 US

Item Return To:

CHARLES CONGER EMPLOYEE
5177 RT 82
SALT POINT, NY 12578 US

Please Circle One:

VISA MC DISCOVER Card No. _____

Exp. Date _____

Open Account: R _____

PO Number: _____

Approval Signature: _____

Date: _____

Daytime Phone: (_____) _____

Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number

RE00338474

Serial Number / Description

G7142277

Model: 700 308 Caliber BOLT Action RIFLE MfgBy:

Remington-USA

Date Received:

02/26/2014

Estimate Date:

02/21/2014

Date Printed:

4/8/2014

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

S056 - FEATURE-TRIGGER ADJUSTMENT SCREWS ALTERED

Technician Comments

trigger assembly dirty and set screws altered. can offer to replace trigger, check over and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F306371B	Part	700 XMP EA TRIG ASSE RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition ☒

Driver's License ID#

Delivery Date

Customer Name (Print)

Employee (Y) (N)

Address

City

State

Zip

Phone Number

Manufacturer

Firearm Description Model

Cal./Ga.

Serial Number

Stock/ Fore-end Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition

Metal Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length

List additional accessories: IE Scope, Sling, Gun case and description;

Customer request:

Return Process Return to Clark St. Ent. ☐ Return via UPS ☒

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature

Date

person delivering firearm

Signature

Date

security officer

Signature

Date

Arms Service / CSR

RECEIVED
FEB 22 2014

BY

Up Verification

ered the above described firearm to the
lawfully possess a firearm in New York State.

Date / /
the same who delivered

Date / /
turning the firearm

Remington.

Security Copy - White

Arm Service Copy - Yellow

Customer Copy - Pink

PS 35702











