

Remington Arms Co., Inc.

Product Service

Legal Case #:10408

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
431629	6/29/2014	6/13/2014	7/25/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Robert	Demaggio	6852 Northlake	Mayville	MI	48744		H 989-843-0264 E bohtazz123@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI scope hit forehead	Cause:4038	Could Not Duplicate Concern		
PD unexplained discharge	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Y	Stitches in forehead
S				
C				

6/12/14: Customer called into Call Center & spoke with Victoria. Ticket# 115949. "Per consumer**About 3 years ago, his brother was sighting in the firearm. He was laying on the ground and placed the firearm on a sand bag. The firearm discharged and the scope hit the brother in the head. The brother required stitches." df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	85374	G6735933	AC	3/11/2008 1:22:56 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART STORE 1798	TWO PIECE BASE	U			

CONCERN: UNINTENTIONAL DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair @						
n/c						

Repair/Replacement Cost Repair/Replacement Date

6/13/14: Mailed ARS, letter, SR paperwork to customer. Box order# 1678884, Ticket# 115949, UPS Tracking# 1ZE133909096656995. df 7/25/14: Emailed Ilion to Check over completely, repair as needed under XMP recall. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/1/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPRG
	Date Code		AC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	

	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT INCONCLUSIVE
	Sub-Assembly	X-Mark Pro	

Service Request

Remington

PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

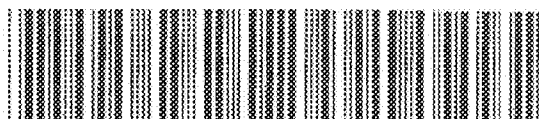
Service Request Number 115949	Serial Number / Description G6735933 700 ADL SYN CAMO 30-06 SPRG 24" W/SCOPE	Date of Request: 06/12/2014 Date Printed: 06/13/2014
Customer: ROBERT DEMAGOIO 6852 Northlake Mayville MI 48744 US Email: bobtazz123@GMAIL.COM	Destination: ARM Services 14 Hoeffer Ave Ilion NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

TAG: 0

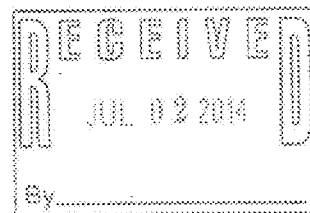
Serial Number:

G6735933

Model: 700



RE00431629



Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.







