

Remington Arms Co., Inc.
Product Service
Legal Case #:9858

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
334912	1/21/2014	1/22/2014	1/22/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Dicks Sporting Goods 324		Dicks Sporting	355 Azalea Square Blvd	Summerville	SC	29483		W (843) 873-4065

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:			
C				

Per return form from Dicks Sporting Goods, "When the safety was removed, the fired on its own." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	85446	RR70912A	DG	9/28/2012 5:58:40 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS/ATL	TWO PIECE BASE,RINGS,SCOPE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

1/23/14: Per Ilion, "could not duplicate concern. to restore confidence in rifle will replace trigger assembly, check over and test fire." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/22/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 243 WIN
	Date Code		DG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	SOME BUILD UP ON BLOCKER SCREW
	Pull	---Select---	4#

	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700 F:(336) 548-7801

www.remington.com

Page: 1

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED. POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

DICK'S SPORT GOODS 324
355 AZALEA SQUARE BLVD
SUMMERVILLE, SC 29483 US

Item Return To:

DICK'S SPORT GOODS 324
355 AZALEA SQUARE BLVD
SUMMERVILLE, SC 29483 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RE00334912	RR70912A	01/21/2014
	Model: 700 243 WIN Caliber BOLT Action RIFLE W/SCOPE	Estimate Date:
	MfgBy: Remington-USA	01/22/2014
		Date Printed:
		2/17/2014

Reported

R014 - Service Request

Problems

Found

X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

could not duplicate concern. to restore confidence in rifle will replace trigger assembly, check over and test fire

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00



FIREARM RECEIPT FORM

63804

26 11
DL 9/17
y#
1011

EVERY SEASON STARTS AT

DROP OFF DATE 11/24/13 PICK UP DATE _____ STORE NUMBER 324

NAME Revita Joy Page TELEPHONE # 910-523-1773

ADDRESS 904 Concord St. LADSON SC 29456

IDENTIFICATION TYPE SCDL NUMBER 103318309

EXPIRATION DATE 07/06/2023 DATE OF BIRTH (D.O.B.) 09/06/1964

RETURN CENTER PHONE # _____ RETURN AUTHORIZATION # _____

MANUFACTURER AND IMPORTER Remington Arms

MODEL 700 CALIBER/GAUGE 243 W/A

SERIAL # RR70912A

REASON FOR RETURN/DEFECTS: When the safety was removed, the gun fired on its own

ASSOCIATE SIGNATURE DROP OFF Paul White PICK UP _____

CUSTOMER SIGNATURE DROP OFF Revita Joy Page PICK UP _____

☐ REPLACED BY MANUFACTURER NEW SERIAL # _____

9858

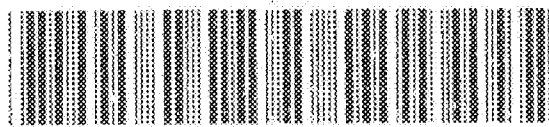
CUSTOMER DROPPING OFF AND PICKING UP THE FIREARM MUST BE THE SAME PERSON. PLEASE ALLOW 8-12 WEEKS FOR RETURN OF THE FIREARM.

PART 1 - STORE PART 2 - CUSTOMER PART 3 - ATTACH TO FIREARM

Serial Number

RR70912A

Model: 700



RE00334912

RECEIVED
JAN 23 2014

BY: _____

could not disp. concern
to restore confidence
in rifle will disp. T.A.
check out + test at
N/C

Wanda Rley



