

Remington Arms Co., Inc.
Product Service
Legal Case #:9982

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
338362	2/20/2014	2/21/2014	2/21/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Larry	Endres	4945 Hunsberger Ave. N.E.	Grand Rapids	MI	49525		H (616) 570-8176

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Per Service Request Reason for Return, "misfired when I closed the bolt on live round w/out pulling trigger." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	85536	G7001864	DE	9/7/2010 11:10:44 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
3/12/2012	DICK S SPORTING GOODS	TWO PIECE BASE	Y			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$88					

2/22/14: Per Ilion, could not duplicate concern. Replace trigger, test fire for function and safety at no charge. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/21/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPRG
	Date Code		DE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P(360) 243-9700/F(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (8) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

LARRY ENDRES
4945 HUNSBERGER AVE NE
GRAND RAPIDS, MI 49525 US

Item Return To:

LARRY ENDRES
4945 HUNSBERGER AVE NE
GRAND RAPIDS, MI 49525 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date

Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	02/20/2014
RE00338362	G7001864	Estimate Date:	02/21/2014
	Model: 700 30-06 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	3/31/2014
	Remington-USA		

Problems

Reported

M025 - Fails To Fire
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M025 - Fails To Fire

Technician Comments

replace trigger / test fire for function & safety /

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)							
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc Amount
F306371B	Part	700 XMP EA TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	.00
4000116	Service	GR-LABOR	1	Warranty	1	.00	.00
4000118	Service	GR-CLEAN	1	Warranty	1	.00	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	.00

Sub Total: .00

Est Sales Tax: .00

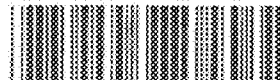
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



24"
069/0
y#
011

Parts and Repairs: P-800-243-9700/F-336-548-7801 www.remington.com

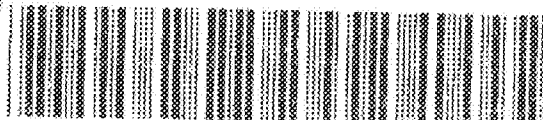
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 19735	Serial Number / Description <i>9982</i>	Date of Request: 02/10/2014 Date Printed: 02/10/2014
Customer: LARRY ENDRES 4945 HUNSBERGER AVE NE GRAND RAPIDS MI 49525 US (616) 570-8176 Email: NONAME@REMINGTON.COM		Destination: ARM Services 14 Hoefler Ave Hion NY 13357 US Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_M025 - Fails To Fire <i>missfired when I closed the bolt on live round. w/out pulling trigger</i>		

Serial Number

G7001864

Model: 700



RE00338362

RECEIVED
FEB 22 2014

BY:

*could not duplicate concern.
to restore confidence in rifle
will replace T.A. check over at
JES line at H/L
W.A.H. by*

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

PS 35771

Remington 30.06

DICK'S SPORTING GOODS

Grand Rapids, MI
5000 470000

Grand Rapids, MI
(616) 977-2301

09/12/12 02:21 PM
RECEIPT EXPIRES ON 06/10/13

5-0000, R-1 1-0004 A-0200675 SALE

Your associate today is: Stephanie

Getback Day

047700855363 REMEC3006 NC

047700855363 REMEC3006 NC
Completed on 09/12/12 02:21 PM

ITEM TOTAL 669.99

SUBTOTAL 669.99

TAX 40.20

TOTAL 710.19

CASH 710.19
CHANGE DUE 0.00

TOTAL SAVINGS - 30.06

Scorecard # 102676069383



