

Remington Arms Co., Inc.
Product Service
Legal Case #:10488

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
415980	6/2/2014	7/16/2014	7/16/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Ginn	170 Sentell Rd	Williamston	SC	29697		H (864) 238-6321 E mkt89@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4065	Returned due to Recall		
S	Unexplained Discharge - No Mention of Safety Position	Unexplained Discharge - Concern:1025 No Mention of Safety Position	Unknown	
C				

Per note on Service Request 87665, "CONSUMER STATES HIS GUN WENT OFF WHILE ON THE BENCH REST." jbl

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	85430	RR49048B	BH	2/1/2013 1:27:44 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY SPORTS & OUTDOORS		U			

CONCERN:WENT OF WHILE ON BENCH REST

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Cleaned and reset trigger under recall						

Repair/Replacement Repair/Replacement
Cost Date

7/17/14: Per Ilion, " Returned due to Recall RIFLE WAS TORN DOWN AND TRIG ASSM
CLEANED/RESET BEFORE P.S. CASE WAS NOTICED." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/16/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4065	Returned due to Recall	RIFLE WAS TORN DOWN AND TRIG ASSM CLEANED/RESET BEFORE P.S. CASE WAS NOTICED.
Barrel	Description		24" 2506 REM
	Date Code		BH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	

Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	N/A
	Altered	False	UNKNOWN
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service
PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repair: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (8) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

James Ginn
170 SENTELL ROAD
WILLIAMSTON, SC 29697 US

Item Return To:

James Ginn
170 SENTELL ROAD
WILLIAMSTON, SC 29697 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	06/02/2014
RR000415980	RR490483	Estimate Date:	07/16/2014
	Model: 700 55-06 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	8/11/2014
	Remington-USA		

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U030 - TRIGGER UPDATE-KMP

Found

U030 - TRIGGER UPDATE-KMP

Technician Comments

check over, clean/update trig

Material	Type	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
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Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



24
8A/K

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

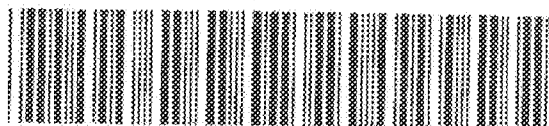
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 87665	Serial Number / Description RR49048B 700 ADL SYN 25-06 REM 24" NS	Date of Request: 05/12/2014 Date Printed: 05/12/2014
Customer: JAMES GINN 170 SENTELL ROAD WILLIAMSTON SC 29697 US Email: ruku89@GMAIL.COM	Destination: RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_U030 - Trigger Update - XMP		

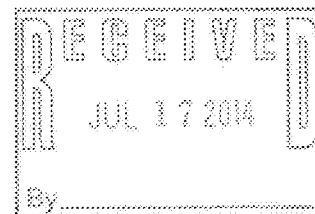
TAG: 3800

Serial Number:
RR49048B

Model: 700



RE00415980



check over, clean/update Trig.
ASSM. + Test Fire N/C

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

PS 35821

FAMILY OF COMPANIES