

Remington Arms Co., Inc.
Product Service
Legal Case #:10766

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
469322	10/1/2014	10/2/2014	10/2/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Green Top Sporting Goods	Green Top	Sport	10193 Washington Hwy	Glen Allen	VA	23059		W (804) 550-2188

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	FBC	Concern:1008 Fired on Bolt Closing		Unknown
C				

Per note from dealer, "When closing bolt firing pin would drop." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50	86950	RR11465F	OI	7/22/2014 10:04:15 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	HENRY S TACKLE LLC		U

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion, replace trigger assembly, check over and test fire at no charge

Repair/Replacement Cost	Repair/Replacement Date
\$15	

10/3/14: Per Ilion, "to restore confidence in rifle will replace trigger assembly and function check." jbi

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		K. COFFIN
	Exam Date		10/2/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 50CAL SS-ML
	Date Code		OI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Locking	Block Condition	---Select---	
	Lug Condition	---Select---	N/A
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P (800) 243-9700/F (336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED. POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

GREEN TOP SPORTING GOODS
10193 WASHINGTON HWY.
GLEN ALLEN, VA 23059 US

Item Return To:

GREEN TOP SPORTING GOODS
10193 WASHINGTON HWY.
GLEN ALLEN, VA 23059 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date
Open Account: R PO Number:

Approval Signature: Date:
Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	10/01/2014
RE00469322	RR11465F	Estimate Date:	10/02/2014
	Model: 700 ML 50 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	10/29/2014
	Remington-USA		

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

R012 - Safety and function evaluation
U030 - TRIGGER UPDATE-XMP
X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

to restore confidence in rifle will replace trigger assembly and function check

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)							
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc Amount
4000114	Service	SERVICE GR-SHIPPING & HANDLING (GUN REPA	1	Warranty	1	.00	0 .00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Sender: Write or type message, pull out yellow sheet, fold at (a) to fit 771 DU-O-VUE® ENVELOPE.

NO CARBON PAPER REQUIRED: Type or write on original — impression will automatically appear on copies beneath.

FROM

Green Top Sporting Goods Corp.

10150 Lakeridge Parkway
Ashland, VA 23005

(804) 550-2188
FAX (804) 550-2693

Message
Reply

DATE

FILE NO.

ATTENTION

PRIORITY

- ☐ URGENT!
☐ SOON AS POSSIBLE
☐ NO REPLY NEEDED

9-20-14
247642

TO

Remington Arms Service
14 Hoebler Ave
Union, NY 13357

Rem
700 LSS Ultimate
50
RR11465F

MESSAGE

When closing bolt firing pin
would drop
Pls repair 10766

26"
017/4
42
012

Warranty

Shank
Dow

11

DATE OF REPLY

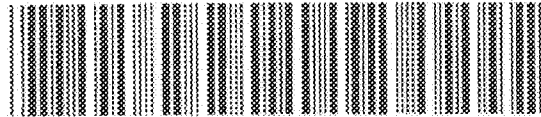
SIGNED:

REPLY TO:

Serial Number

RR11465F

Model: 700

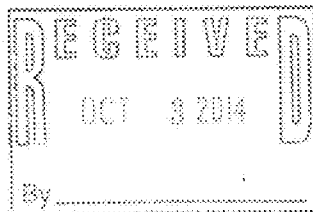


RE00469322

SIGNED:

IT WHITE AND PINK SHEETS.

WHITE TO SENDER. KEEP THIS PINK COPY.



could not dup. concern
to restore conf in rifle
As. T.A. a function check







