

Remington Arms Co., Inc.
Product Service
Legal Case #:10122

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
341645	3/23/2014	3/26/2014	3/26/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Wade	Guidry	313 E 39th Street	Cut Off	LA	70345		W (985) 677-2383 E wadeguidry@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release		Unknown
C				

Per Service Request Reason for Return, "Fires when Safe is Released." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27267	RR30899C	PH	6/17/2013 2:46:15 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES I		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$87					

3/27/14: Per Ilion, "replace trigger assembly / check headspace / test fire for function & safety" at no charge. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B. TRAVIS	
	Exam Date	3/26/2014	
	Product Type	RF	
	Action Type	A	
	Assigned To	S. NICHOLS	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	24" 270 WIN SS	
	Date Code	PH	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	XMP SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

Wade Guidry
313 E 39th Street
Cot Of, LA 70345 US

Item Return To:

Wade Guidry
313 E 39th Street
Cot Of, LA 70345 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (_____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	03/26/2014
RE00341645	RR30899C	Estimate Date:	03/26/2014
	Model: 700 270 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	4/22/2014
	Remington-USA		

Problems

Reported

M073 - Fires when Safe is Released
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

X026 - NO CORRESPONDENCE

Technician Comments

replace trigger assembly / check headspace / test fire for function & safety

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F306372B	Part	700 SS XMP EA TRIG ASSB RH SILVER (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000116	Service	GR-LABOR	1	Warranty	1	.00	0	.00
4000118	Service	GR-CLEAN	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

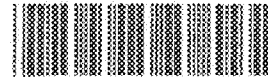
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



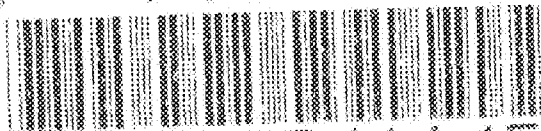
Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 31334	Serial Number / Description RR30899C 700 SPSS 270 WIN 24"	Date of Request: 03/10/2014 Date Printed: 03/10/2014
Customer: WADE GUIDRY 313 E 39th Street Cul Off LA 70345 US Email: wadeguidry@YAHOO.COM	Destination: ARM Services 14 Hoefler Ave Ilion NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_M073 - Fires when Safe is Released		

RR30899C

Model: 700



RE00341645

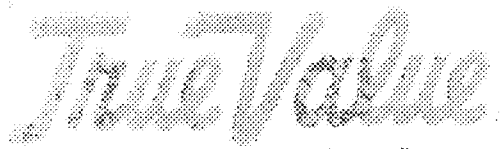
RECEIVED

MAR 27 2014

BY:

could not find concept
to restore confidence in
rifle will replace Trig ASSM.
check out test at N/C
Good will Gesture

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.



Help Is Just Around The Corner

Invoice # 269314

Golden Meadow True Value & Rental Inc.

205 N. Bayou Drive

Golden Meadow, LA 70357

Phone : 985-475-7441 Fax : 985-475-7443

Taken On : 07/16/2013 at 03:58 PM

Date Printed: 03/19/2014 at 07:58:34 AM

Sold To JUST HOOK IT CHARTER
P.O. BOX 1142
CUT OFF LA 70345

ShipTo JUST HOOK IT CHARTER
P.O. BOX 1142
CUT OFF LA 70345

Tax Category : (1) Taxable (9.2%)

Account Rep : (0) Jamie Cheramie

Sales Clerk : (3) Malena Bouvier

Account # 837

Ordered By :

PO #

Qty Ord	Qty Ship	UOM	Item Number	Description	Unit Price	Extended
1	1	EA	82	REM 700 SPS 0124205	697.9900	697.99

See # RR30899C
Model # SPS 700 stainless

Cash :	\$0.00	Check :	\$0.00	Credit Card :	\$0.00	On Account :	\$762.21	SubTotal :	
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	\$697.99
Tax (9.2%)	
Total :	\$64.23
Tendered :	
Change Due :	\$762.21
Amount Due :	\$0.00
	\$0.00

All Invoices Are Due And Payable Upon Receipt. Late Payment May Result in a Service Charge of 1.5000% (Min \$0.00)

Signature

After loading rifle and attempting to put safety in off position, rifle fired. When a second attempt was made, it did not happen again. And it has never happened again since.

I would like an explanation of why this occurred and want to make sure this does not happen again.



