

Remington Arms Co., Inc.  
Product Service  
Legal Case #:10602

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 458082 | 8/13/2014   | 8/15/2014       | 8/15/2014   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street         | City    | State | Zip   | Age | Contact                                    |
|----------|----------|------------|-----------|----------------|---------|-------|-------|-----|--------------------------------------------|
| Incident |          | Timothy    | Gullion   | 906 N Cedar St | Kingman | KS    | 67068 |     | H (941) 266-7859<br>E<br>tgull123@live.com |

## Incident Information

| Claims | Codes                                  | Repair Est. | Medical Treatment | Medical Status |
|--------|----------------------------------------|-------------|-------------------|----------------|
| PI     |                                        |             |                   |                |
| PD     | Cause:4038 Could Not Duplicate Concern |             |                   | Unknown        |
| S      | FBC Concern:1008 Fired on Bolt Closing |             |                   |                |
| C      |                                        |             |                   |                |

Service Request# 142362 - Customer wrote a note stating the rifle fired on closing the bolt. df

## Firearm Information

| Mfg.           | Type                | Model/Ga.   | SKU            | Serial   | Bbl | DOM                   |
|----------------|---------------------|-------------|----------------|----------|-----|-----------------------|
| Remington      | CP/BA               | 700/308 WIN | 84207          | RR98326C | DH  | 9/18/2013 11:20:40 AM |
| Date Purchased | Where Purchased     | Accessories | Original Owner |          |     |                       |
|                | JERRY S SPORTS INC. |             | U              |          |     |                       |

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement            | Release of Claims       | Release Date            | Reimbursement       | Cash Settlement | Reim. Date APV | Cash Date APV |
|-----------------------|-------------------------|-------------------------|---------------------|-----------------|----------------|---------------|
|                       |                         |                         | Remington/700/CP/BA |                 |                |               |
| Ilion repaired at n/c |                         |                         |                     |                 |                |               |
|                       | Repair/Replacement Cost | Repair/Replacement Date |                     |                 |                |               |
|                       | \$27                    |                         |                     |                 |                |               |

8/18/14: Per Ilion - Could not duplicate concern. Replace TA, check over & test under recall at n/c. df

Examination[Remington/CF/BA]

| Part         | Sub-Part               | Code                        | Comment         |
|--------------|------------------------|-----------------------------|-----------------|
| Examination  | Examiner               |                             | B.TRAVIS        |
|              | Exam Date              |                             | 8/15/2014       |
|              | Product Type           |                             | RF              |
|              | Action Type            |                             | A               |
|              | Assigned To            |                             | S.NICHOLS       |
| Cause        | 4038                   | Could Not Duplicate Concern |                 |
| Barrel       | Description            |                             | 20" 308 WIN HB  |
|              | Date Code              |                             | DH              |
|              | Bore Plugged           | False                       |                 |
|              | Bulged                 | False                       |                 |
|              | Fired                  | False                       |                 |
|              | Fired while Obstructed |                             |                 |
|              | Muzzle/Crown Condition | Like new; Functioning       |                 |
| Bolt         | Firing Pin             | Like new; Functioning       |                 |
|              | Shroud                 | Like new; Functioning       |                 |
|              | Face                   | Like new; Functioning       |                 |
|              | Handle                 | Like new; Functioning       |                 |
|              | Stop                   | Like new; Functioning       |                 |
| Extractor    | Condition              | Like new; Functioning       |                 |
|              | Cut Condition          | Like new; Functioning       |                 |
|              | Ext/Eject Test         | False                       |                 |
| Locking      | Block Condition        | ---Select---                |                 |
|              | Lug Condition          | Slightly Worn; Functioning  |                 |
|              | Notch Condition        | ---Select---                |                 |
| Overall      | Exterior Condition     | Like new; Functioning       |                 |
|              | Stock Condition        | Like new; Functioning       |                 |
|              | Fore End Condition     | ---Select---                |                 |
| Receiver     | Condition              | Like new; Functioning       |                 |
|              | Bulged                 | False                       |                 |
| Safety       | Description            |                             | XMP SAFETY      |
|              | Function               | Like new; Functioning       |                 |
| Sear         | Lift                   | ---Select---                | .011            |
|              | Notch                  | Like new; Functioning       |                 |
|              | Tests                  | Test Fired                  | False           |
| Feeding Test |                        | False                       |                 |
| Trigger      | Condition              | Like new; Functioning       |                 |
|              | Pull                   | ---Select---                | 4.5#            |
|              | Altered                | False                       | SEALANT PRESENT |

|  |              |            |  |
|--|--------------|------------|--|
|  | Sub-Assembly | X-Mark Pro |  |
|--|--------------|------------|--|

# Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

Page: 1

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

## Customer:

Timothy Gullion  
906 N Cedar St  
Kingman, KS 67068 US

## Item Return To:

Timothy Gullion  
906 N Cedar St  
Kingman, KS 67068 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date

Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: ( ) Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

|                      |                                                 |                       |            |
|----------------------|-------------------------------------------------|-----------------------|------------|
| <b>Repair Number</b> | <b>Serial Number / Description</b>              | <b>Date Received:</b> | 08/13/2014 |
| RE00458082           | RR98326C                                        | <b>Estimate Date:</b> | 08/18/2014 |
|                      | Model: 700 308 Caliber BOLT Action RIFLE MfgBy: | <b>Date Printed:</b>  | 9/18/2014  |
|                      | Remington-USA                                   |                       |            |

## Problems

### Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
U030 - TRIGGER UPDATE-XMP

### Found

U030 - TRIGGER UPDATE-XMP  
X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

## Technician Comments

replace trigger assembly, check over and test fire under recall at no charge

| ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT included in this Quote.) |         |                                    |            |          |              |       |             |
|---------------------------------------------------------------------------------------|---------|------------------------------------|------------|----------|--------------|-------|-------------|
| Material                                                                              | Type    | Description                        | Qty Needed | Warranty | Qty From Inv | Price | Disc Amount |
| 4000114                                                                               | Service | GR-SHIPING & HANDLING (GUN REPAIR) | 1          | Warranty | 1            | .00   | .00         |
| 4000119                                                                               | Service | GR-TEST                            | 1          | Warranty | 1            | .00   | .00         |

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$ .00

THIS 10602 FIRED  
Rifle  
ON CLOSING THE  
Bolt 3RD RND  
FIRED FROM  
NEW.

70"  
DA 9/13  
4.5"  
10.11

TIMOTHY GULLION  
906 N CEDAR ST  
KINGMAN KS 67068

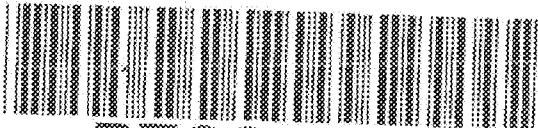
Tim Gullion  
cell-266-7859  
cell

TAG: 2814

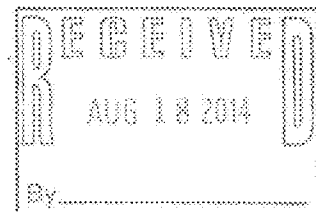
Serial  
Number

RR98326C

Model: 700



RE00458082



could not dup. CONCERN.  
dup. T.A., check over & TEST  
UND. Recall AT M/C



