

Remington Arms Co., Inc.
Product Service
Legal Case #:10440

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
406105	6/19/2014	6/25/2014	6/25/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Earl	Hudson	1482 Barnes Rd	Converse	LA	71419		H (318) 422-5281

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service	Unknown	
S FSR	Concern:1007	Fired on Safe Release		
C				

Per letter from Earl W. Hudson, "When moving firearms from safety position to fire position rifle will shoot." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	84165	RR00766E	LI	2/14/2014 9:13:49 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DAVIDSON S DSC INCORPORAT		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hlon, replace trigger, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$12					

6/30/14: Per Ilion, "check over, replace with new trig, sear, bolt stop pins, bolt stop, spring, test fire." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/25/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4064	Not Examined by Product Service	RECEIVED AFTER THE TRIGGER ASSEMBLY WAS REMOVED AND CLEANED AS A RECALL RIFLE. CONSUMERS CONCERN WAS NOTICED WHEN RIFLE WAS BEING UPDATED.
Barrel	Description		26" 300 RUM HB
	Date Code		LI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	

	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7201

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

EARL HUDSON
1482 Barnes Rd.
Converse, LA 71419 US

Item Return To:

EARL HUDSON
1482 Barnes Rd.
Converse, LA 71419 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	05/15/2014
RE00406105	RR00766E	Estimate Date:	06/25/2014
	Model: 700 300 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	7/31/2014
	Remington-USA		

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U030 - TRIGGER UPDATE-XMP

Found

U030 - TRIGGER UPDATE-XMP

Technician Comments

check over, replace with new trig, sear, bolt stop pins, bolt stop, spring, test fire

Material	Type	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
4000119	Service	GR-TEST	1	Warranty	0	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

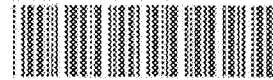
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700


 26
 152/1

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number 72829	Serial Number / Description RR00766E 700 LONG RANGE 300 REM ULMAG 26"	Date of Request: 04/25/2014 Date Printed: 04/25/2014
Customer: EARL HUDSON 1482 Barnes Rd. Converse LA 71419 US Email: NNAME@REMINGTON.COM	Destination: RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_U030 - Trigger Update - XMP		

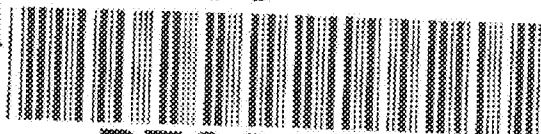
PLEASE DON'T SCAR-UP FIREARMS WHILE WORKING ON IT.

TAG: 1431

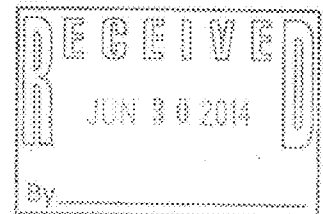
Serial Number:

RR00766E

Model: 700



RE00406105



check over & replace with
new Trig. Assm. at 11/2
warranty

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

(PLEASE DON'T SCAR-UP FIREARMS)

MAY 6, 2014

TO WHO IT CONCERN;

I JUST BOUGHT THIS (700 LONG RANGE 300 REM ULTRA MAG 26" BARREL RIFLE). THE PROBLEM IS WHEN I MOVE THE FIREARMS FROM SAFETY POSITION TO FIRE POSITION THE RIFLES WILL BREAK FIRE. NO ADJUSTMENT HASN'T BEEN MADE TO THE TRIGGER.

PROBLEMS

- (1) WHEN MOVING FIREARMS FROM SAFETY POSITION TO FIRE POSITION RIFLE WILL SHOOT.
- (2) REPLACE TRIGGER ASSEMBLY (WITH NEW ONE)
- (3) REPLACE BOLT STOP PIN & SEAR PIN (WITH NEW ONES)
- (4) BOLT STOP & BOLT STOP SPRING (WITH NEW ONES)
- (5) THE RIFLE TRIGGER SEAR IS BAD
- (6) RUN A COMPLETE FACTORY CHECK ON THE WHOLE ENTIRE RIFLE.

SERIAL NO#
RR00766E

EARL W. HUDSON
1482 BARNES ROAD
CONVERSE LA. 71419
1-(318) 422-5281

P.S. I LOVE REMINGTON FIREARMS, PLEASE GET MY RIFLE RIGHT (SMILE).