

Remington Arms Co., Inc.
Product Service
Legal Case #:10573

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
409260	5/21/2014	8/11/2014	8/11/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rich	Manzer	10120 Apache Spring Dr	Conifer	CO	80433		H (303) 887-3613 E RICHMANZER@MAC.COM

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service		
S	Unexplained Discharge - No Mention of Safety Position	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Concern:1025			

Per note on repair "Consumer states this rifle prematurely when off a while back." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	84016	S6604431	AB	3/23/2007 4:42:23 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN: PREMATURE DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, XMP update						
	Repair/Replacement Cost	Repair/Replacement Date				

Per Ilion, " Not Examined by Product Service. THE NEW/UPDATED TRIGGER ASSM HAS BEEN INSTALLED BEFORE THE P.S. EXAM." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/11/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4064	Not Examined by Product Service	THE NEW/UPDATED TRIGGER ASSM HAS BEEN INSTALLED BEFORE THE P.S. EXAM.
Barrel	Description		26" 7MM REM MAG SS FLUTED
	Date Code		AB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition		

		Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLICED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

RICH MANZER
10120 APACHE SPRING DR.
CONIFER, CO 80433 US

Item Return To:

RICH MANZER
10120 APACHE SPRING DR.
CONIFER, CO 80433 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RE00409260	S6604431	05/21/2014
	Model: 700S 7MM Caliber BOLT Action RIFLE MfgBy:	Estimate Date: 08/01/2014
	Remington-USA	Date Printed: 9/11/2014

Reported

U030 - TRIGGER UPDATE-XMP

Problems

Found

U030 - TRIGGER UPDATE-XMP

Technician Comments

Material	Type	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT included in this Quote.) Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
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Sub Total: .00

Est Sales Tax: .00

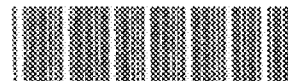
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



26"
A23/07
98
010

Parts and Repairs: P-800-243-9700/F-336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 79004	Serial Number / Description 56604431 700 CDL SF 7MM REM MAG 26"	Date of Request: 05/01/2014 Date Printed: 05/01/2014
Customer: RICH MANZER 10120 APACHE SPRING DR. CONIFER CO 80433 US Email: RICHMANZER@MAC.COM	Destination: RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_U030 - Trigger Update - XMP		

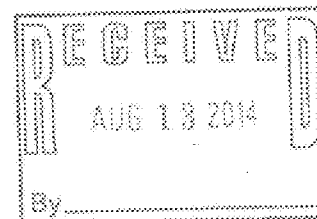
TAG: 2897

S6604431

Model: 700S



RE00409260



Replaced TPA under recall
at N/C

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

