

Remington Arms Co., Inc.
Product Service
Legal Case #:9904

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
336236	1/31/2014	2/3/2014	2/3/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bryan	Memmler	18757 Georgia Hwy 85	Gay	Ga	30218		H (678) 972-3128 E bmemmler@vintagelumpersales.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Per Service Request # 11619 Reason for Return, "Fires on bolt closing." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84207	RR68670C	WH	8/8/2013 10:00:21 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY SPORTS & OUTDOORS		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

2/4/14: Per Ilion, could not duplicate concern. "To restore confidence in rifle, will replace trigger assembly, check over and test fire at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/3/2014
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN
	Date Code		WH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27023-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

Bryan Meunier
18757 GEORGIA HWY 83
GAY, GA 30218 US

Item Return To:

Bryan Meunier
18757 GEORGIA HWY 83
GAY, GA 30218 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (_____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	01/31/2014
RE00336236	RR68670C	Estimate Date:	02/03/2014
	Model: 700 308 WIN TACTICAL Caliber BOLT Action	Date Printed:	3/5/2014
	RIFLE MfgBy: Remington-USA		

Problems

Reported

R014 - Service Request

Found

X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

to restore confidence in rifle, will replace trigger assembly, check over and test fire at no charge

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
P306371B	Part	700 XMP EA TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

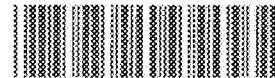
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



708
WHS/3
48
1010

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

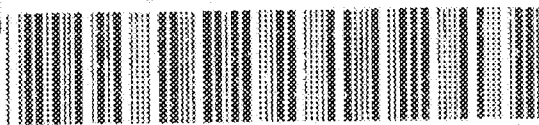
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Service Request Number 11619	Serial Number / Description RR68670C 700 SPS TACTICAL 308 WIN 20" <i>9904</i>	Date of Request: 01/24/2014 Date Printed: 01/24/2014
Customer: BRYAN MEMMLER 18757 GEORGIA HWY 85 GAY GA 30218 US Email: bmemmler@VINTAGELUMBERSALES.COM		Destination: ARM Services 14 Hoefler Ave Hion NY 13357 US Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_U007 - REPLACE TRIGGER ASSEMBLY B_M071 - Fires when closing bolt		

Serial Number

RR68670C

Model: 700



RE00336236

RECEIVED
FEB 04 2014

BY:

could not dup. camera
to KSTONE CORP in
Rt. Va. will rep. T.A.
dec/kowen & POST AT
M/c
warranty

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

Repair Document

Repair Document

Parts and Repairs: P/F:

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Repair Number	Serial Number / Description	Date Received:	01/17/2014
RE00334485	RR68670C	Estimate Date:	01/19/2014
	Model: 700 308 Caliber BOLT Action RIFLE MfgBy: Remington-USA	Date Printed:	01/20/2014

Customer:

Bryan Memmler
18757 GEORGIA HWY 85
GAY, GA 30218 US

Return To:

Bryan Memmler
18757 GEORGIA HWY 85
GAY, GA 30218 US

Reported

M025 - Malfunction

Problems

Found

M025 - Fails To Fire

Technician Comments

check headspace / test fire for function

Actions Taken

A011 - REPAIRED WARRANTY

Repair Information

Material	Description	Type	Bill Action	Quantity
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	Service	Warranty	1
4000116	GR-LABOR	Service	Warranty	1
4000118	GR-CLEAN	Service	Warranty	1
4000119	GR-TEST	Service	Warranty	1

Packed By:
Meghan

17146134802424518



