

Remington Arms Co., Inc.
Product Service
Legal Case #:10632

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
460735	8/21/2014	8/22/2014	8/22/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steven	Nichols	7127 Derrick Rd	Marietta	OK	73448		H (580) 276-6185 E stnichols38@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	FSR	Concern:1007 Fired on Safe Release		
C				

Per hand written not on Service Request, "This firearm did have an accidental discharge 2yrs ago." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84203	G7067696	OF	7/11/2011 8:52:35 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROTHERS, LLC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date

\$27

8/25/14: Per Ilion, "replace trigger assembly ,check over and test fire under recall at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/22/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN HB
	Date Code		OF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		XMP SAFETY
Sear	Function	Like new; Functioning	
	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	

Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repair: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

Page: 1

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

Steven Nichols
7127 Derrick Road
Marietta, OK 73448 US

Item Return To:

Steven Nichols
7127 Derrick Road
Marietta, OK 73448 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date

Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
KE000460735	G7067696	08/22/2014
	Model: 700 308 Caliber BOLT Action RIFLE MfgBy:	Estimate Date: 08/22/2014
	Remington-USA	Date Printed: 9/23/2014

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U030 - TRIGGER UPDATE-XMP

Found

R012 - Safety and function evaluation
U030 - TRIGGER UPDATE-XMP
N907 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

replace trigger assembly, check over and test fire under recall at no charge

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)							
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc Amount
4000114	Service	GB-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	.00

Sub Total: .00

Est Sales Tax: .00

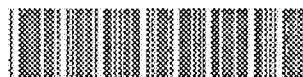
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

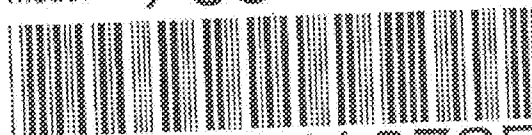
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number 153846	Serial Number / Description G7067696 700 SPS TACT OD W/THR.MZ 308 WIN 20"	Date of Request: 08/05/2014 Date Printed: 08/12/2014
Customer: STEVEN NICHOLS 7127 Derrick Road Marietta OK 73448 US Email: stnichols38@AOL.COM		Destination: RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US
Your request for service on the item(s) will be evaluated by our repairman to will be repaired and returned. If not, you will be contacted with an estimate bet		
Reason for Return A_U030 - Trigger Update - XMP		

TAG: X

G7067696

Model: 700

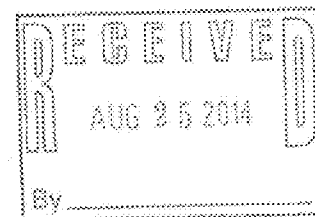


RE00460735

To whom it may concern:

This FIREARM did have an accidental
Discharge 2 yrs AGO. Rifle discharged when
SAFETY WAS TAKEN OFF (TO FIRE)
TRIED Several Times TO Replicate &
could NOT.

S. TOD NICHOLS
500-276-6125 ext
-5845 MM



Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. Exception: Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

could not dup. to repair
Ap. MA. check over it
Test and recall it
N/C



