

Remington Arms Co., Inc.
Product Service
Legal Case #:10335

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
407834	5/19/2014	5/20/2014	5/20/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brian	Nisley	2548 Mercer Pike	Cochranton	PA	16314		H (814) 724-9733 E bsntac308@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S FSR	Concern:1007	Fired on Safe Release		
C				

Per letter from customer, "I did experience an accidental discharge with this firearm on one occasion when the safety was flipped off the gun instantly fired." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84207	G7150553	LG	2/13/2012 11:37:35 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GLENN ZANDERS FUR & SPORT		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date	Cash Date
Per Ilion, replace trigger, check over and test fire at no charge					APV	APV

Repair/Replacement Repair/Replacement
Cost Date
\$27

Per Hion, "replace trigger assembly, check over and test fire with a slave stock at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/20/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN HB
	Date Code		LG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False

		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

Page: 1

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (8) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

Brian Nisley
2548 Mercer Pike
Cochran, PA 16314 US

Item Return To:

Brian Nisley
2548 Mercer Pike
Cochran, PA 16314 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	05/20/2014
RE00407834	G7150533	Estimate Date:	06/04/2014
	Model: 700 308 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	6/6/2014
	Remington-USA WIN TACTICAL LESS STOCK		

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U030 - TRIGGER UPDATE-XMP

Found

U030 - TRIGGER UPDATE-XMP
X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

replace trigger assembly, check over and test fire with a slave stock at no charge

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

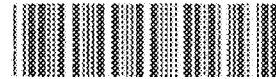
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



20"
262/1
3.5
01

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 66601	Serial Number / Description G7150553 700 SPS TACTICAL 308 WIN 20"	Date of Request: 04/21/2014 Date Printed: 05/07/2014
Customer: BRIAN NISLEY 2548 Mercer Pike Cochranston PA 16314 US Email: bentac308@YAHOO.COM		Destination: RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		

Reason for Return
A_U030 - Trigger Update - XMP

DEAR SPS:
I did experience an accidental discharge with this firearm on one occasion when the safety was flipped off the gun instantly fired.
- BRIAN NISLEY

I HAVE A BLACKHAWK TACTICAL STOCK ON THIS GUN. WHICH DID NOT FIT IN THE BOX. IS WHY I AM SENDING THE GUN ALONG THE STOCK AND PISTOL GRIP.

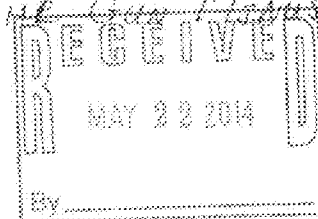
TAG: 1537

G7150553

Model: 700



RE00407834



could not dup concern.
AT Bench

Rep. T.A. check over test
AT N/C and. mark

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

3-17-14

MIHALAK'S GUNS

9263 Crane Road

Cranesville, PA 16410

(814) 756-4092

BRAND Nicky

Address 717-724-9733

Reg. No.	Desc	Amount	Forward
1			
2	1 - Rem 700 SPS		
3	# 67150553	401.30	
4			
5	1 - 3000		
6	4x12 CLP	948.00	
7			
8	1 - MTS -	48.00	
9			
10		1077.30	
11	+ TAX	5.84	
12	+ PIC	5.00	
13			
14		1168.14	
15			

MIHALAK'S GUNS
9263 Crane Road
Cranesville, PA 16410
(814) 756-4092



