

Remington Arms Co., Inc.

Product Service

Legal Case #:10428

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
426545	6/19/2014	6/20/2014	6/20/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City State	Zip	Age	Contact
Incident		Dale	Quandt	51741 County Rd 29	Wirt MN	56688		H (218) 659-2601 E quandt@paulbunyan.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Per hand written note on Service Request 100670, "also fires when I close the bolt." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	84216	G7130523	XF	12/22/2011 6:03:18 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date	Cash Date
					APV	APV

Per Ilion,
replace trigger,
check over and
test fire at no
charge

Repair/Replacement Cost	Repair/Replacement Date

\$27

6/23/14: Per Ilion, "trigger assembly set screws altered and sear spring is missing from disassembly outside of factory. replace trigger assembly, check over and test fire at no charge due to recall." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/20/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 22-250 REM HB
	Date Code		XF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	

Receiver	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Lift	---Select---	N/A
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Not Functioning	SEAR SPRING MISSING, APPEARS FROM A DISASSM OUTSIDE OF FACTORY
Trigger	Pull	---Select---	5.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE BASE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (5) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

DALE QUANDT
51741 COUNTY ROAD 29
WIRT, MN 56688 US

Item Return To:

DALE QUANDT
51741 COUNTY ROAD 29
WIRT, MN 56688 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date

Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	06/19/2014
RE00426545	G7130523	Estimate Date:	06/20/2014
	Model: 700 22-250 Caliber BOLT Action RIFLE Mighty:	Date Printed:	7/29/2014
	Remington-USA		

Problems

Reported

M071 - Fires when closing bolt
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U030 - TRIGGER UPDATE-XMP

Found

R012 - Safety and function evaluation
U030 - TRIGGER UPDATE-XMP
X002 - TRIG ADJ SCREWS RESET, CANNOT READJUST

Technician Comments

trigger assembly set screws altered and rear spring is missing from disassembly outside of factory. replace trigger assembly, check over and test fire at no charge due to recall.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)							
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc Amount
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	0	.00	.00
4000119	Service	GR-TEST	1	Warranty	0	.00	.00

Sub Total: .00

Est Sales Tax: .00

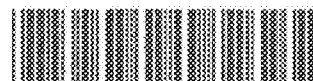
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700


 26'
 XPR/
 53

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

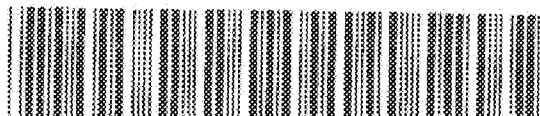
Service Request Number 100670	Serial Number / Description G7130523 700 SPS VARMINT 22-250 REM 26"	Date of Request: 05/29/2014 Date Printed: 06/04/2014
Customer: DALE QUANDT 51741 COUNTY ROAD 29 WIRT MN 56688 US Email: quandt@PAULBUNYAN.NET	Destination: RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_U030 - Trigger Update - XMP		

also fires when I close the bolt

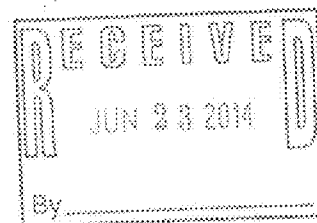
TAG: 8383

G7130523

Model: 700



RE00426545



T.A. set screws A/H. +
 SEAR SPR. MISSING from
 DISASSM. outside of factory.
 Rep. T.A. check over + the ST line
 at M/L due to recall.

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. (Exception: Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.)

6/5/14



stjude.org

Gentleman

I'm returning this rifle
for your trigger recall.
As you will see when you
take it apart, it has
been glass bedded in the
action area and the
bbl has been free
floated. I'm NOT a
hunter, I just shoot
paper targets at the
local range.



over 11111

When you install the new
trigger, would you please
set it at the lightest
pull weight you can? I'm
usually have my rifles set
at 1 1/2 # on lighter so
whatever you can do
would be appreciated.

Thank You

Dale Quandt
51741 Co. Rd. 29
Wirt, MN 56688

SN 67130523





