

Remington Arms Co., Inc.
Product Service
Legal Case #:10360

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
413519	5/28/2014	5/29/2014	5/29/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tom	Selby	1630 Summit St	Garden City	KS	67846		H (620) 271-8444 E tvsarchery@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Unexplained Discharge - No Mention of Safety Position	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Concern:1025			

Per hand written note on Service Request 54666, "Gun has discharge when bump (Twice)." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	84370	G6781297	WC	8/11/2008 10:15:25 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES I		U			

CONCERN:DISCHARGES WHEN BUMPED

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per flion, replace trigger, check over, and test at no charge						

Repair/Replacement Cost Repair/Replacement Date

5/30/14: Per Ilion, "trigger assembly dirty and sticky. Pull screw is altered. Replace trigger assembly, check over and test fire." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/29/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 223 REM VTR
	Date Code		WC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	DIRTY
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False

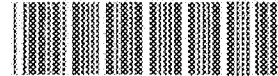
		False	
Trigger	Condition	Slightly Worn: Functioning	DIRTY,STICKY
	Pull	---Select---	3#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	X-Mark Pro	

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



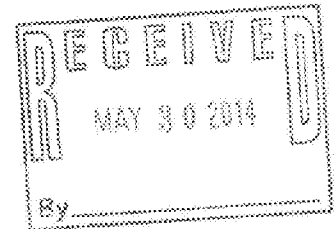
726
W.C. 8/1
34
1011

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 54666	Serial Number / Description G6781297 700 VTR 223 REM 22"	Date of Request: 04/14/2014 Date Printed: 05/05/2014
Customer: TOM SELBY 1630 Summit Street Garden City KS 67846 US Email: tvsarchery@HOTMAIL.COM	Destination: .RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_U030 - Trigger Update - XMP		

*Gun has Discharge when
Bump (TWICE)*



Tom Selby

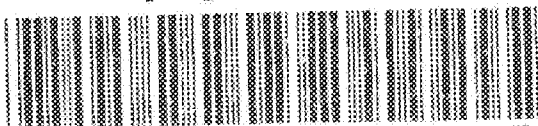
TAG: 5215

*could not disp. concern
T.A. dirty & sticky. pull
screw A.H. can often to
lip. T.A. check over
test at 1/2 cost*

Serial
Number

G6781297

Model: 700



RE00413519

determine if it is covered under our warranty policy. If the item(s) are und
(you will be contacted with an estimate before work is performed. **Exception.**
on delivery) without notification, unless quote for all work is stated in the

Electronic Return Label Receipt

This letter includes a UPS return label and a receipt for your records.

Instructions

1. Print Label and Receipt. Select Print from the File menu in this browser window.
2. Retain this page as your receipt.
3. Follow the instructions on the second page to label and ship your package.
4. Take this package to a UPS location or to arrange for a collection, call UPS at 1-800-PICK-UPS (7425-8777).

Receipt

RETURN SERVICE
CUSTOMER RECEIPT
MON MAY 5 19:09:30 UTC 2014

SHIP TO:

+13365488700
JAC XMP
187 Riverside Industrial Park Drive
Little Falls NY 13365

PACKAGE CONTENTS: REPAIR-ADULT SIGNATURE REQ'D

TRX REF NO.: 54666

UPS GROUND

TRACKING #: 1ZA0W0959092514413

Customer Service

Visit us at www.ups.com/content/us/en/index.jsx or call 1-800-PICK-UPS (7425-8777).

CONW HAS Discharge TWICE
By it SELF

Thank you Tom Alf





