

Remington Arms Co., Inc.
Product Service
Legal Case #:9958

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
337582	2/12/2014	2/13/2014	2/13/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Shooters World		Shooters World	116 E Fletcher Ave	Tampa	FL	33612		H (813) 381-1111 E jeff@shootersworld.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	FSO	Concern:1028 Fired With Safe ON	Unknown	
C				

Per Service Request Reason for Return, "Fires On Safe." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27194	S6769759	KF	6/8/2011 7:31:53 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS/ATL	TWO PIECE BASE	U			

CONCERN: FOS

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per flion, check over, repair as needed, and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$45					

2/14/14: Per flion, "to restore confidence in rifle will replace trigger assembly, check over and test fire at no charge good-will gesture." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/13/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN SS
	Date Code		KF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repair: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

Shooters World
116 E Fletcher Ave
Tampa, FL 33612 US

Item Return To:

Shooters World
116 E Fletcher Ave
Tampa, FL 33612 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date

Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	02/12/2014
RE00337582	S6769759	Estimate Date:	02/13/2014
	Model: 700S 243 Caliber BOLT Action RIFLE MigBy:	Date Printed:	4/1/2014
	Remington-USA		

Problems

Reported

M070 - Fires On Safe
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

to restore confidence in rifle will replace trigger assembly, check over and test fire at no charge good-will gesture

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305571B	Part	700 X-MARK PRO TRIG ASSB RH SILVER (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

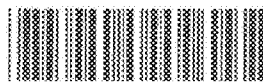
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700



2411
KFC 6/11
3.5a
.011

Parts and Repairs: P:800-243-9700/F:336-348-7801 www.remington.com

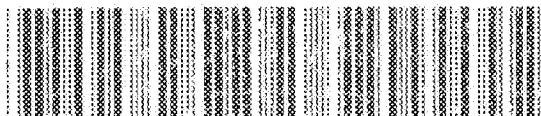
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 16294	Serial Number / Description S6769759 700 AD SS 243 WIN 24"	Date of Request: 02/03/2014 Date Printed: 02/03/2014
Customer: SHOOTERS WORLD 116 E Fletcher Ave Tampa FL 33612 US Email: jeff@SHOOTERSWORLD.COM	Destination: ARM Services 14 Hoefer Ave Hion NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_M070 - Fires On Safe		

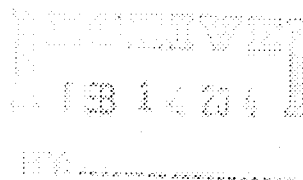
Serial Number:

S6769759

Model: 700S



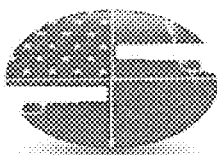
RE00337582



could not dup concern.
to custom coat will rep.
P.A. check over as stat
N/C Good will

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

TRANSFER FOR REPAIR



Date: 2/2/14

SHOOTERS WORLD

GUNS • RANGE • TRAINING

116 E FLETCHER AVE
TAMPA, FL 33612
PHONE: 813-968-GUNS (4867)
FAX: 855-755-8502
FFL #: 1-59-057-11-57-20289

Reference Number: 116294

Gun Information:

Manufacturer: Remington
Model: 700
Caliber: 243 WIN
Serial Number: 86769759

Repair Request:

Fires automatically

For any additional information please contact Shooters World and request to talk to the Gun Smiths at extension 110.

Shooters World Information Below this line

Entered into gunsmith bound book by: Justin Emp Number: 100067

Receiving Verification of correct firearm information and bound book status:


Receiving Employee Initials

Shooters World Gun Smith Tag Number:

955311

Tracking Number:

12 E13890 909116 0092







