

Remington Arms Co., Inc.

Product Service

Legal Case #:10105

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
341073	3/19/2014	3/20/2014	3/20/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bryan	Soldo	91 Hofmeister	Petersburg	OH	44454		H (330) 831-3112 E bryansoldo@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Service Request# 27583 - Consumer wrote a note on the service request & stated the gun would fire when switching it from Safe to Fire with finger no where near the trigger. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/223 REM	85433	G7039306	LF	2/8/2011 12:58:44 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS	TWO PIECE BASE	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Udon - Repair
at n/c - warranty

Repair/Replacement Cost	Repair/Replacement Date
\$46	

3/21/14: Per Udon - Could not duplicate at bench. To restore confidence in rifle will replace TA, check over & test at n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B. TRAVIS	
	Exam Date	3/20/2014	
	Product Type	RF	
	Action Type	A	
	Assigned To	S. NICHOLS	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	26" 223 REM	
	Date Code	LF	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Out Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description	XMP SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repair: P:(800) 243-9700 F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

BRYAN SOLDI
91 HOFMEISTER
PETERSBURG, OH 44154 US

Item Return To:

BRYAN SOLDI
91 HOFMEISTER
PETERSBURG, OH 44154 US

Please Circle One:

VISA MC DISCOVER Card No.

Exp. Date

Open Account: R PO Number:

Approval Signature:

Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number

RE00341073

Serial Number / Description

G7039306

Model: 700 223 Caliber BOLT Action RIFLE MfgBy:
Remington-USA

Date Received: 03/19/2014

Estimate Date: 03/20/2014

Date Printed: 4/17/2014

Problems

Reported

M096 - Malfunction - User Defined

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

X007 - COULD NOT DUPLICATE CUSTOMERS CONCERN

Technician Comments

to restore confidence in rifle will replace trigger assembly, check over and test fire at no charge

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)							
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0 .00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0 .00
4000119	Service	GR-TEST	1	Warranty	1	.00	0 .00

Sub Total: .00

Est Sales Tax: .00

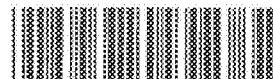
Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27023-0700



26"
LF 2/1
4#
01

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number 27583	Serial Number / Description G7089806 700 ADL SYN 7MM REM MAG 26" W/SCOPE	Date of Request: 02/28/2014 Date Printed: 02/28/2014
Customer: BRYAN SOLDI 91 HOFMEISTER PETERSBURG OH 44454 US Email: BryanSoldi@gmail.com		Destination: ARM Services 14 Hoeffer Ave Ilion NY 13357 US
Your request for service on the item(s) will be evaluated by our repairman to will be repaired and returned. If not, you will be contacted with an estimate to		
Reason for Return A_M096 - Malfunction - User Defined B_R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTIO		 RECEIVED G7039306 Model: 700 RE00341073 MAR 21 2014

Gun is being sent in to be looked at because it went off 4 times from switching it from the safety to fire with finger no where near the trigger, I had my dad watch me to make sure and he even saw it happen. I have only had the gun a little over a year and probably have shot 300-500 Rounds through the gun, cleaning barrel and chamber/bolt every 25-50 Rounds sent through. It has been kept in a clean gun safe since I purchased. I have never taken the trigger mechanism off gun before. Gun shouldn't be firing going from safety to shoot with no finger on the trigger.

Bryan Soldi

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

could not dup. at beach.
to restore cock. in rifle
will dup. rifle. check over
+ test at IV/C
... smooth

MODEL 700, ADL VARMINT
BOLT ACTION CENTERFIRE RIFLE
26" BARREL 223 Rem W/PACKED SCOPE
BEAVENTAIL STR -- NO BRUSH

ASK FOR THE PACKING CARTON

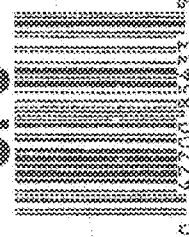
INSTRUCTION BOOK 5009
501049 CRACK LOCK
401015 SCOPE WITH RINGS

200201 SCOPE BASE

5Y FORM F1651



UPC



ORDER NO. 85433

BARREL LENGTH 26"

CAPACITY 6

G7039306

Remington

REMINGTON-UMC
HARTFORD, CONNECTICUT 06105
TEL. 860-241-1000

REMINGTON-UMC
HARTFORD, CONNECTICUT 06105
TEL. 860-241-1000

MADE IN U.S.A.

Benjamin Solo



