

Remington Arms Co., Inc.
Product Service
Legal Case #:10006

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
338764	2/25/2014	2/26/2014	2/26/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tyner	Petrus	3000 Breard St	Monroe	LA	71201		H (318) 388-3788

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	FBC Concern:1008 Fired on Bolt Closing			
C				

Per letter from Tyner-Petus Hardware, "When you close the bolt hand the gun will fire." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WSM	27253	S6579845	DA	9/11/2006 7:42:33 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hion, replace trigger, check over, and test at 50% discount						

Repair/Replacement Cost	Repair/Replacement Date

2/28/14: Per Hion, "trigger is not returning properly. Replace trigger assembly, check over and test fire at 1/2 cost." jbi
3/5/14: Customer called Consumer Service and approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B. TRAVIS
	Exam Date		2/26/2014

Examination	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 270 WSM SS
	Date Code		DA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		XMP SAFETY
Scar	Function	Like new; Functioning	
	Lift	---Select---	013
Feeding Test	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Trigger	Tests	False	
	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	1#
	Altered	True	SCREWS ALTERED
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 760

Madison, NC 27025-0760

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

TYNER PETRUS
3000 BREARD ST
MONROE, LA 71201 US

Item Return To:

TYNER PETRUS
3000 BREARD ST
MONROE, LA 71201 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date
Open Account: R PO Number:

Approval Signature: Date:
Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RE00338764	S6379845	02/25/2014
	Model: 700 270 WSM Caliber: BOLT Action RIFLE MfgBy:	Estimate Date: 02/26/2014
	Remington-USA	Date Printed: 4/11/2014

Problems

Reported	Found
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	S056 - FEATURE-TRIGGER ADJUSTMENT SCREWS ALTERED

Technician Comments

trigger is not returning properly, replace trigger assembly, check over and test fire at 1/2 cost

Material	Type	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F306372B	Part	700 SS XMP EA TRIG ASSB RH SILVER (OS)	1	Billable	1	112.57	50	61.29
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	30	11.50

Sub Total: 89.79

Est Sales Tax: 3.59

Grand Total: \$93.38

TYNER - PETRUS HARDWARE STORES

IN REPLY REFER TO

Nº 2574

244
009/06

True Value
Hardware



3000 Breard Street • Monroe, LA 71201
318-388-3788 • Fax 318-388-0911
bill@tpoutdoors.com

SPEED-LETTER

(This letter, a copy of which is in our files, is sent to you in writing, so as to get our message into your hands without the delay occasioned by regular office routine.)

Customer Service Dept.

TO Remington Arms Div. Date 02/18/14
14 Hofter Ave. Subject _____
ILION, NY

Please find enclosed one Remington
700 S&S, cal. 270 WSM, serial # S6579845.
When you close the bolt head the gun
will fire. Please check and repair.

Thanks

Jim Majors

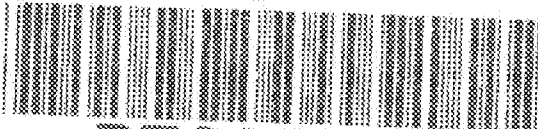
Gun Dept. Mgr.

3/1/14

Serial Number

S6579845

Model: 700



RE00338764

T.A. set screws A/H. STRIP IS
NOT set properly. Rep. T.A.
clean over & TEST AT 1/2
105M

RECEIVED
FEB 28 2014

BY: _____



