

Remington Arms Co., Inc.  
Product Service  
Legal Case #:701

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/27/2006		11/18/2006			

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jim	Brown	718 Flaglake Rd	Sarah	MS	38665		H 662-560-5223 C 662-403-8199 E jebrown@northwestms.edu

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing		Unknown	

11/27/06-Cust claims first round there was a delayed firing. Upon closing the bolt on the next round, the gun fired. He took it to a gunsmith who stated that there was a problem with the trigger assembly. The gunsmith thought it was the sear or spring but did not break down the trigger assembly. He did not want to send the gun in and not be without it for several weeks. He also notated that he did purchase another firearm to hunt with in the meantime.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/300 SAUM	29553	S7652646		10/10/2002 9:29:38 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	SIMMONS GUN SPECIALTIES I		U

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c					PS 7068	

Repair/Replacement Cost	Repair/Replacement Date
\$25.00	11/30/2006

11/27/06-emailed ARS to have gun sent to Paducah. Spoke with Charlie at Paducah and asked that he expedite the firearm.lw 11/30/06-Charlie at Paducah inspected the firearm and noted that all 3 trigger screws had been adjusted. Also there was a heavy, sticky oil in the trigger assembly. Cust claims that he has never even taken the stock off of the gun. Possibly his gunsmith may have done something. I advised Charlie to replace trigger assembly at no charge as gesture of goodwill to get the gun back in a safe condition.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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PS 7069

Serial Number: S7652646

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description			
SEVENS	29553	ILN	10/10/2002	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK			
Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2002/10/22	SHIP	OHL	SIMMONS GUN SPECIALT	66083	0080873575	almolt	

FFL:5-48-091-01-5C-10386

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description				
SEVENS	29553	ILN	10/10/2002	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK				
Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transferred	10/14/2002	Intransit		P2020090	T2001404			

History:	Date	Action	User	Activity Description
	2002/06/26	Assigned	lewisrj	SEVENS
	2002/08/26	Rolled	raymj	
	2002/10/10	Correction	staringri	Packer Print
	2002/10/10	Packed	staringri	.FA0587.FB15168.FC7844
	2002/10/10	Warehoused	kanedg	4109195
	2002/10/14	Transferred	metottl	To: OHL on T2001404

Location: Mayfield

Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description				
SEVENS	29553	ILN	10/10/2002	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK				
Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	10/22/2002	Intransit	010235502		T2001404	80719	0080873575	

History:	Date	Action	User	Activity Description
	2002/10/14	TransferRcv	KJM	Transfer: T2001404 RF
	2002/10/14	Received	almolt	From: ILN on T2001404
	2002/10/14	FivePack Add	saulsberrylg	OverPack: 010235502
	2002/10/17	ShipUnitAdd	KJM	Shmt:80719 PO:80925 SU:S10270363 - RF
	2002/10/22	Shipped	almolt	Shmt: 80719 Delv: 0080873575

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2002/10/22	SHIP	OHL	SIMMONS GUN SPECIALT	66083	0080873575	almolt	

Location: Arms Service Repairs

Not on File at this location

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

PS 7070

701

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/27/06	11/18/06			
Customer Information				
Reporter (Age )		Incident (Age )		
Name	JIM Brown			
Address	718 Flamingo Rd			
City, St Zip	Crestview MS 38665			
Home	662-560-5223			
Cell	662-403-8199			
Work				
jebrown@northwest.net				
Incident Information				
Personal Injury <input type="checkbox"/>	Property Damage <input type="checkbox"/>	Safety <input checked="" type="checkbox"/>	Concern <input type="checkbox"/>	
Nature of Injury:				
Medical Treatment:				
Claim:				
Incident: 1st time closer				
Delayed firing				
took to gunsmith - prob. w/ trigger issue.				
thinks its new or spring				
Bought another gun to hunt w/.				
Firearm Information				
Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Rem	B/A	7 / 300 SM	576521646	
Date Purchased		Where Purchased		Original Owner
Ammunition Information				
Factory or Reloads				
Manufacturer				
Caliber				
Bullet type				
Bullet Weight				
Lot # of ammunition				
Additional Ammo Info:				
Other Products Information				

**Craddock, Amanda**

**From:** Watson, Laura M.  
**Sent:** Monday, November 27, 2006 2:00 PM  
**To:** Media Coordinator Schedule  
**Subject:** ARS requests  
**Importance:** High

4XX596 NOV 27, 2006 ALL CURR USD 1 OF 1  
 SERVICE GND COM ACT WT 10.0 LBS LP  
 TRACKING# 124XX5969065539390  
 REF 1: JIM BROWN/LW  
 REF 2: REF# S7652646

HANDLING CHARGE 0.00  
 SINGLE-PIECE REF RATE CHRG: SVC T/P USD  
 DV 0.00 COD 0.00 RS 1.00  
 DC 0.00 HZMT 0.00 SD 0.00  
 AH 0.00 NTFY 0.00 SP 0.00  
 TOT REF CHG 6.29 REF+HANDLING 6.29

this is an urgent one. thanks!



www.remington.com

Remington Arms Company, Inc.  
 870 Remington Drive  
 P. O. Box 700  
 Madison, NC 27025-0700

## ARS LABEL REQUEST

DATE:	11/27/2006	REQUESTED BY:	Laura Watson
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: <input checked="" type="checkbox"/> MEDIA <input type="checkbox"/> COORDINATOR <input type="checkbox"/> TO MAIL email		<input type="checkbox"/> I WILL MAIL	
DESCRIPTION: Ref: S7652646			

## LABEL INFORMATION

MAIL LABEL TO:	Jim Brown 718 Flaglake Rd Sarah, MS 38665  email: jebrown@northwestms.edu
RETURN ITEM	Paducah Shooters Attn: Charlie Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

( PS 7072 )

Remington Arms Co., Inc.  
Product Service  
Legal Case #:674

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/22/2006		11/22/2006			

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Denis	Kuchta	214 Edwards Rd	Damascus	PA	18415		H 570-224-4550 W 570-251-7704

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI cut thumb				
PD				
S Fired on safe release	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		N	ok
C				

11/22/06-Customer shot gun for first time today. On first shot, it fired on safe release. His dealer found that there was part of the plastic hand tag hung up in the trigger.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	Seven/300SAUM	29553	S7656293		1/27/2003 8:10:44 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER NORT		U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/Seven/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

1/22/06-Sending ARS & Ltr. Evaluate and repair.lw

Examination[Remington/CF/BA]

PS 7073

Part	Sub-Part	Code	Comment
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( PS 7074 )

Serial Number: S7656293

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description		
SEVENS	29553	ILN	1/27/2003	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE		
22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK						
te	Code Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/02/28	SHIP OHL	JERRY S SPORT CENTER	06111	0080918649	turnerrr	
FFL:6-06-003-01-5C-04887						

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description				
SEVENS	29553	ILN	01/27/2003	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE				
22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK								
Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transferred	01/28/2003	Staging		P2022023		T2001508		

History: Date	Action	User	Activity Description
2002/08/19	Assigned	lewisrj	SEVENS
2003/01/14	Rolled	raymj	
2003/01/27	Packed	everersonsw	.AB4116835.FA6683.FB0758.FC8186.FD7 932
2003/01/27	Print	everersonsw	Packer Print
2003/01/27	Warehoused	kanedg	4116835
2003/01/28	Transferred	macrinakl	To: OHL on T2001508

Location: Mayfield

Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description				
SEVENS	29553	ILN	01/27/2003	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE				
22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK								
Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	02/28/2003	Intransit	O10271318		T2001508	99393	0080918649	

story: Date	Action	User	Activity Description
2003/01/30	TransferRcv	KJM	Transfer: T2001508 RF
2003/01/30	FivePack Add	saulsberrylg	OverPack: O10271318
2003/02/04	LocChange	KJM	Location: FA43A44 RF
2003/02/28	ShipUnitAdd	PAI	Shmt:99393 PO:JNE00160 SU:S10324198 - RF
2003/02/28	Shipped	turnerrr	Shmt: 99393 Delv: 0080918649

Local BATF

Date	Code Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/02/28	SHIP OHL	JERRY S SPORT CENTER	06111	0080918649	turnerrr	

Location: Arms Service Repairs

Not on File at this location

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

PS 7075



674

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/22/06	11/22/06			
Customer Information				
Name	Reporter (Age )	Incident (Age )		
Dennis Kochta				
Address	214 Edwards Rd			
City, St Zip	Damascus, PA 18415			
Home	570-224-4550			
Cell				
Work	570-251-7704			
Incident Information				
Personal Injury <input checked="" type="checkbox"/>	Property Damage <input type="checkbox"/>	Safety <input type="checkbox"/>	Concern <input type="checkbox"/>	
Nature of Injury: thumb split - bandaid				
Medical Treatment: NO				
Claim: Fired on site release				
Incident: Took off safety, gun went off plastic hang tag hung up in trigger				
ARS =				
Firearm Information				
Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Rem	B/A	7	87656293	2003
Date Purchased	Where Purchased		Original Owner	
Ammunition Information				
Factory or Reloads				
Manufacturer				
Caliber				
Bullet type				
Bullet Weight				
Lot # of ammunition				
Additional Ammo Info:				
Other Products Information				



November 22, 2006

Denis Kuchta  
214 Edwards Rd  
Damascus, PA 18415

Subject: Model Seven Serial #S7656293  
RE: Case #674

Dear Mr. Kuchta,

We were sorry to learn of the unfortunate incident that you experienced while shooting your new rifle. We are certainly glad that your injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

A handwritten signature in cursive script that reads "Laura Watson".

Laura Watson  
Consumer Affairs Administrator  
Remington Arms Company  
Madison, NC

Phone: 800-243-9700 ext 8789  
Fax: 336-548-7890  
E-mail: [laura.watson@remington.com](mailto:laura.watson@remington.com)

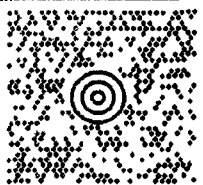
DENIS KUCHTA  
214 EDWARDS RD  
DAMASCUS PA 18415

10 LBS  
RS

1 OF 1

SHIP TO:

ATTN: PRODUCT SERVICES  
REMINGTON ARMS CO INC  
14 HOEFLER AVE  
ILION NY 13357

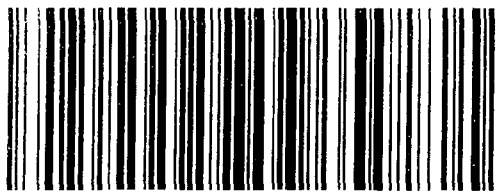


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6593 8306



BILLING: 3RD PARTY

DESC: .....

RETURN SERVICE

REF 1: DENIS KUCHTA/LW

REF 2: REF# S7656293

U04 8.0.16 UPS Thermal 2 60.1A 10/2006



International Shipping Notice: Consignee must be advised of the rules, regulations and other terms and conditions established by the Convention for the Limitation of  
Certain Pledge Rights in International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR  
Convention"). These documents, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Consignee contrary to U.S. law prohibited.  
For shipping please call 1-800-752-7582. United Parcel Service, Louisville, KY

PS 7078

Remington Arms Co., Inc.

Product Service

Legal Case #:600

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
119900	11/13/2006	11/13/2006	11/13/2006				

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Douglas	Boreman	52 Goose Lane	McClure	PA	17841		H 717-543-6281 C 717-994-5756

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safe release	Cause:4038 Concern:1007	Could Not Duplicate Concern	Unknown
C				

11/20/06-correspondence w/ repair. Cust states safety was stuck, opened bolt and closed again, moved from safe to fire and gun discharged. Also notes that stock is cracked.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/223	24787	7775666	LX	2/7/2003 6:23:25 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/4/2006	JERRY S SPORT INC		Y			

CUST.CONCERN:COULD NOT PUT SAFETY ON AFTER LOADING,OPENED BOLT THEN CLOSED IT THE SAFE WENT ON.TRYING IN AGAIN WHEN SLID TO FIRE POSITION GUN DISCHARGED.

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Replace TA  
at n/c

Repair/Replacement Cost	Repair/Replacement Date
\$25.00	11/15/2006

PS 7079

11/20/06-Could not duplicate concern. Replaced TA, check over, clean at no charge.lw

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		S.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 223 REM
	Date Code		LX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	CRACKED
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0085
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
	Condition	Like new; Functioning	

PS 7080

Trigger	Pull	---Select---	5#
	Altered	False	

( PS 7081 )

'Serial' Number: 7775666

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
SEVEN	24787	ILN	2/7/2003	MODEL SEVEN.TM YOUTH BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM

te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/03/03	SHIP	OHL	JERRY S SPORT INC	18421	0080918807	almolt	

FPL:8-23-115-01-5C-07586

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
SEVEN	24787	ILN	02/07/2003	MODEL SEVEN.TM YOUTH BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transferred	02/10/2003	Staging		P2022245	T2001516			

History:	Date	Action	User	Activity Description
	2002/04/29	Assigned	lewisrj	SEVEN
	2002/08/15	Rolled	harwickce	
	2003/02/07	Print	yaddowdv	Packer Print
	2003/02/07	Packed	yaddowdv	.AB4121048.FA0587.FB9352.FC7844
	2003/02/07	Warehoused	wandelll	4121048
	2003/02/10	Transferred	macrinakl	To: OHL on T2001516

Location: Mayfield

Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
SEVEN	24787	ILN	02/07/2003	MODEL SEVEN.TM YOUTH BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	03/03/2003	Intransit	010275000		T2001516	99415	0080918807	

story:	Date	Action	User	Activity Description
	2003/02/11	TransferRcv	KJM	Transfer: T2001516 RF
	2003/02/11	Received	almolt	From: ILN on T2001516
	2003/02/12	FivePack Add	saulsberrylg	OverPack: 010275000
	2003/02/13	PalletAdd	KJM	Pallet: P10070746 RF
	2003/02/13	LocChange	KJM	Location: FA44D56 RF
	2003/02/28	LocChange	SKW	Location: FA44A37 RF
	2003/02/28	LocChange	SKW	Location: FA44A37 RF
	2003/02/28	PalletBreak	PAI	Pallet: P10070746 RF
	2003/03/03	ShipUnitAdd	PAI	Shmt:99415 PO:JSC00160 SU:S10325219 - RF
	2003/03/03	Shipped	almolt	Shmt: 99415 Delv: 0080918807

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/03/03	SHIP	OHL	JERRY S SPORT INC	18421	0080918807	almolt	

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00119900	11/17/2006	7775666		Model 7 Center Fire Caliber: 223 YOUTH

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

( PS 7082 )

672-1  
600

Douglas L. Boreman  
52 Goose Lane  
McClure, PA 17841  
717-543-6281 or 717-994-5756 (cell)

November 3, 2006

Remington Arms Co  
Attn: Arms Service  
14 Hoefler Ave  
Ilion, NY 13357

RE: Remington Model 7 .223 Cal.  
S/N 7775666

Serial Number: 7775666

Model: 7



RE00119900

While in West Virginia during the youth deer season last weekend, my daughter, Rachel, who is the owner of the above-mentioned gun, loaded her gun and could not put the safety on. She handed it to her grandfather who was in the stand with her, and he could not get it to the "on" position, either. Thinking that it was not in the "cocked" position, he opened the bolt and then closed it; the safety then slid to the "on" position. He then decided to push the safety forward and try it again. When he pushed it forward, to the "fire" position, the gun discharged without touching the trigger. He tried it several more times with the empty cartridge, and it would not work. After trying it several more times, it seemed to function properly. We assumed there was a piece of dirt in the mechanism. When we went out for the evening hunt, the gun again refused to let the safety be put on. We have since tried it multiple times after returning home, and the problem is very intermittent.

Also, the wood stock is starting to separate just under where the serial number is located.

We've purchased this gun as well as another for our second daughter in November of 2004 at L&M Sporting Goods in Beaver Springs, PA. L&M's phone number is 570-658-3600 (evenings) if you would like to speak with them. We talked to someone at Remington Arms and she advised us to return it to this address with an explanation of the problem. Your prompt handling of the situation would be greatly appreciated as our hunting season is very much upon us. Opening day of deer season in West Virginia is November 20<sup>th</sup>, and we would very much appreciate having the gun back before this date. Please use the return address listed above and do not hesitate to contact us if you have any questions with the above information. Could you please also notify us when you identify the problem? Thank you.

Sincerely,

Douglas L. Boreman

could not duplicate concern  
replace TPA, check down, clean  
AT N/C. (stock cancelled.)

# 230145

119900

PS 7083



**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

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**Repair Inquiry**

Repair Number: **RE00119900**     
 Serial: 7775666 Model: 7 Center Fire Caliber: 223     
 Repairman:     
 Status: **New 11/13/2006 7:39:27 AM**  
 YOUTH Produced: 02/07/2003

**Address Information**

Customer:      ☒ Received From      Return To      ☐ Received From  
 Name: **DOUGLAS BOREMAN**      **DOUGLAS BOREMAN**  
 Address 1: **52 GOOSE LANE**      **52 GOOSE LANE**  
 Address 2:      PO Box:      PO Box:  
 City: **MCCLURE**      **MCCLURE**  
 State: **PA**      Zip Code: **17841**      Country: **US**      State: **PA**      Zip Code: **17841**      Country: **US**  
 FFL:     

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1						Current Status
11/7/2006 9:59:3	New	skinnerll	Repair Added			<input type="checkbox"/> Shipping Hold			New
11/13/2006 7:39	Update	valentids	Repair information change			<input type="checkbox"/> InterFace Hold			11/13/2006 7:39:27 AM
						<input type="checkbox"/> Estimate Sent			valentids
						<input type="checkbox"/> Parts Received			Check In
						<input type="checkbox"/> Passed Inspection			Repair Location
						<input type="checkbox"/> Return As Received			ILN
						<input type="checkbox"/> Has been Approved			Current Location
						<input type="checkbox"/> Internal Repair			ILN
									Transfer Number

Repair Search      Refresh      Close

supryll      11/14/2006      12:50 PM      CAPS      NUM      INS      SCRL

H:stan      Inbox - Microsoft Out...      Arms Services Repair      Case Maint - Microsof...      Microsoft Excel...      12:50 PM

Remington Arms Co., Inc.

Product Service

Legal Case #:686

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120468	11/27/2006	11/27/2006	11/27/2006				

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gerald	Peterson	47 Dutch Hill Rd	Warren	PA	16365		H 814-723-6813

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fires on safe release	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown
C				

12/1/06-received correspondence from repair-Gun fires when you put safe off. Sometimes it fires when you close the bolt. Gun is about 5yrs old. Never fired before this fall.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/7MM08 REM	24741	S7610193	LQ	2/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	W L BAUMLER CO	SCOPE BASE	U			

CUST.CONCERN: FBC&amp;FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA 1/2 price						
Repair/Replacement Cost	Repair/Replacement Date					

12/1/06-Repairman to quote to replace TA, check over, clean at 1/2 msp.lw

Examination[REMINGTON/CF/BA]

PS 7085

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/27/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIG ASSM SET SCREWS ALTERED
Barrel	Description		20" 7MM08 REM SS
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	

PS 7086

Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		SCOPE BASE

( PS 7087 )

## Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description			
SEVENS	24741	ILN		MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 20" BARREL 7MM-08 REM.SYNTHETIC STOCK - R3 PAD			
Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
96/03/20	SHIP	PNR	W L BAUMLER CO	44052	128878		

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Not on File at this location

Location: Mayfield

Not on File at this location

Location: Memphis

Not on File at this location

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00120468	11/27/2006	S7610193		Model 7 Center Fire Caliber: 7MM 08 STAINLESS BBL

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

CASE#  
696

LQ 2/96  
20"

GERALD L + PETERSON

47 DUTCH HILL RD

WARREN, PA. 16365

514-723-6813

12/16/96

Gun fires when you put safe off.  
Sometimes it fires when you  
close the batt.

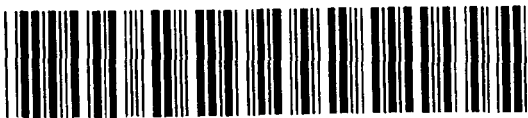
GUN IS ABOUT 5 YRS OLD NEVER FIRED  
BEFORE THIS FALL.

TRIG. ASSM SET SCREWS ADJUSTED,  
UP IN TPA, CHECK OVER, CLEAR  
DT 1/2 MSP Quite

Serial  
Number:

S7610193

Model: 7



RE00120468

( PS 7089 )



Remington Arms Co., Inc.  
Product Service  
Legal Case #:304

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115147	8/4/2006	8/7/2006	8/7/2006				

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Solo Archery & Guns, Inc	1741 Philema Road	Albany	GA	31701		W 229-420-4166 E Sifford@soloarchery.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Rifle taken in on trade, they found that the settings had been altered and that the rifle would follow-down one out of three attempts to "slam" the bolt closed. They sent it in for service.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/7MM08 REM	24778	7751458	CT	4/23/1999
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	TWO PIECE SCOPE BASE	N			

CUST.CONCERN: FOLLOWS DOWN

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

Install new TA and clean action at 1/2 normal charges as a gesture of good will.

PS 7091



Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		8/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F. SUPRY
Cause	4038	Could Not Duplicate Concern	SET SCREWS ALTERED
Barrel	Description		18" 7MM08 REM
	Date Code		CT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	

PS 7092

	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7093

CDS2 #304

CT 4/99  
415#  
1811  
013

# SOLO ARCHERY & GUNS, INC

**Robbie Sifford**

1741 Philema Road

Albany, GA 31701

229-420-4166

E-mail: [Sifford@SoloArchery.com](mailto:Sifford@SoloArchery.com)

Date: 24 July 2006

Remington USA

RE: Repair and Return Remington M7 caliber 7mm-08 serial #7751458

SIR:

Please examine the enclosed rifle. This rifle was taken on a trade and we have found the trigger out of adjustment. When the bolt is closed briskly the hammer will follow in about 1 out of 3 attempts.

Please re-adjust this trigger assembly and return this rifle to us as soon as possible.

Thank You

*Philip Colson*

Philip Colson

MGySgt, USMC-Ret

Set screws adjusted.  
Replaced TDA, checked over,  
clean at 1/2 msp. Quote

Serial  
Number:

7751458

Model: 7



RE00115147

( PS 7094 )










Remington Arms Co., Inc.  
Product Service  
Legal Case #:377

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
116025	9/1/2006	9/7/2006	9/7/2006				

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Alan D.	Romm	416 Valley Drive	Burbank	WA	99323		H 509-544-7754 C 509-366-8513

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Trigger inconsistant	Fired on Safe Release	Unknown	
C	Concern:1007			

stomer says - put safety on pull trigger and release then flip the safety to fire and gun fires. He wants gun checked for fracture base of chamber, bent barrel, and trigger and action.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/243 WIN	24739	S7604528	PO	6/10/1994
Date Purchased	Where Purchased	Accessories	Original Owner			
	KENT ARMS INC		U			

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	9/7/2006				

Check over completely. Clean action and install new TA at 1/2 normal charges.

{ PS 7096 }

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		9/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F SUPRY
Cause	4015	Improper Maintenance	LITE RUST ON TRIGGER AND TRIGGER PIN
Barrel	Description		20" 243 WIN SS
	Date Code		PO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	

PS 7097

Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Not Functioning	RUST ON TRIG AND PIN
	Pull	---Select---	4.5#
	Altered	False	

( PS 7098 )

Remington Service Dept.

PO 6/94

OWNER: ALAN D. Romm

CASE#  
377

4.5" 20"

416 VALLEY DR.

BURBANK WA 99323

HOME: (509) 544-7754

CELL: (509) 366-8513

GUN: Model 7 STAINLESS 243

SERIAL#: S7604528

1. Check for FRACTURE BASE of chamber.
2. Check for BENT BARREL
3. Check TRIGGER & ACTION

Put SAFTY ON pull TRIGGER AND RELEASE  
then flip SAFTY TO FIRE AND gun fires

PLEASE CALL with PRICE to fix AND a TIME FRAME  
THANKS

*Alan Romm*

Trigger Binding - like  
Rust on Trig. & TRIG.

pin - replace TPA  
check gun, clean  
AT 1/2 msp.

Serial  
Number:

**S7604528**

Model: 7



RE00116025

PS 7099



**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

### Repair Inquiry

Number: **RE00116025** Serial: **57504528** Model: **7** Center Fire Caliber:  Repairman: **Chuck Dekanek**  
 Verify Repair:  Status: **Estimating: 9/5/2006 9:37:39 AM**  
 243 WIN Produced: 06/10/1994

**Address Information**

Customer: **ALAN D ROMM** Received From: **ALAN D ROMM** Return To: **ALAN D ROMM** Received From:

Address 1: **416 VALLEY DRIVE** Address 2:  PO Box:

City: **BURBANK** State: **WA** Zip Code: **99323** Country: **US**

FFI:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
8/28/2006 7:31:0	New	valenids	Repair Added	Estimating
9/1/2006 7:10:44	Expedite	pencerl	From: Check In	9/5/2006 9:37:39 AM
9/5/2006 9:37:50	Estimate	dekanekcg	Estimate Update	dekanekcg
9/6/2006 12:47:2	Expedite	pencerl	From: Repair Bench	Repair Bench
9/7/2006 10:09:3	Expedite	pencerl	From: Product Support	Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

**Shipping / Billing**

☐ Shipping Hold ☐ Interface Hold

☐ Estimate Sent ☐ Parts Received

☐ Passed Inspection ☐ Return As Received

☐ Has been Approved ☐ Internal Repair

**Repair Search** **Refresh** **Close**

supryll 9/12/2006 2:49 PM CAPS NUM NS SPS

Hispan Microsoft Office Search for Settings Arms Services Repair Microsoft Word Open Office March 2:49 PM

PS 7100

Remington Arms Co., Inc.  
Product Service  
Legal Case #:391

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
116904	9/12/2006	9/13/2006	9/13/2006				

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Dons Flies and Rods	53 Smyrna Center Road	Smyrna Mills	ME	04780		W 207-757-8483

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on bolt closing	Cause:4006 Concern:1008	Altered Adjustments or Components Fired on Bolt Closing	Unknown

The claim was that the rifle sometimes pefires when you close the bolt without touching the trigger.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/308 WIN	24789	7780560	RW	11/21/2002 10:26:36 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRY S SPORT CENTER NORT	SCOPE BASE	U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price						

Repair/Replacement Repair/Replacement

PS 7101

Cost

Date

Trigger Screw settings altered. Trigger Assembly rusty. Clean action and install a new TA at 1/2 normal charges as a gesture of good will.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	SET SCREWS ALTERED, TRIGGER ASSM RUSTY
Barrel	Description		20" 308 WIN
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	

PS 7102

	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	RUSTY
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
Non-Remington omponents	Description		SCOPE BASE

( PS 7103 )

CASE# 391

Rifle prefires sometimes when you close the bolt without touching the trigger.  
I think someone tried to adjust trigger pull.

Please repair and return to :

Don's

53 Smyrna Center Road  
Smyrna Mills, Maine 04780

Thank you.

Remington Mod. 7

Ser:7780506

Cal. 308

Trig. set screws altered. RW 11/02  
TRIG. ASSM. rusty.  
Replace TRA, check over  
clean at 1/2 msp. 4.5#  
Quote

207-757-8483

Serial  
Number:

7780560

Model: 7



RE00116904

( PS 7104 )



Remington Arms Co., Inc.  
Product Service  
Legal Case #:300

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115201	8/1/2006	8/4/2006	8/4/2006				

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Richard	Fenstermaker	4255 Pepper Ave	Yorba Linda	CA	92886		H 714-331-2884 E roserich@sbcglobal.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
FSR if trigger is tested while on safe	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown	
C				

Trigger does not reliably return under sear due to improper adjustment of the TA set screws.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/223	24745	S7612633	OQ	7/16/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	GO SPORTSMENS SUPPLY INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca Date APV
------------	-------------------	--------------	---------------	-----------------	-------------------

PS 7106

New TA  
special  
price

**Repair/Replacement Repair/Replacement**  
**Cost Date**

Returned to Arms Service to have a new TA installed. Looked up history for customer to return via e-mail. Repair and Shipping Document 9/8/06.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/4/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	Trigger adjustment back out so far that the spring could not reliably return the trigger under the sear.
Barrel	Description		7 223 caliber Stainless 20 inch
	Date Code		OQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn;	

( PS 7107 )



		Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		700 style safety - non bolt lock
	Function	Slightly Worn; Functioning	
Sear	Lift	Slightly Worn; Functioning	
	Notch	---Select---	
Trigger	Condition	*Modified	
	Pull	---Select---	4.5 lbs
	Altered	True	
Non-Remington Components	Description		Scope base and lower portion of mounts

PS 7108

# Remington

## TRACKING DOCUMENT

Repair Order Number



<b>Repair Order Number</b> RE00115201	<b>Description/Serial Number</b> S7612633	<b>Repairman -</b> Robert Frink
<b>Account # - R-</b>	Model 7 Center Fire with 20 inch barrel	<b>Date Received -</b> 8/1/2006
	Caliber: 223 REM SS SYN	<b>Estimate Date -</b>
		<b>Current Date -</b> 8/8/2006
<b>Customer</b> RICHARD FENSTERMAKER 4255 PEPPER AVE  YORBA LINDA. CA 92886 US		<b>Return To</b> RICHARD FENSTERMAKER 4255 PEPPER AVE  YORBA LINDA. CA 92886 US
<b>Phone (H)</b> (714)-331-2884		<b>Fax</b>
<b>Phone (W)</b>		<b>Email</b> roserich@sbcglobal.net

Reported		Problems	Found
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRES WHEN TAKEN OFF SAFE		
M993	\$125.00 REPAIR AUTHORIZATION VISA		

Material #	MaterialDesc	Repair	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part						
F97954	7 SS TRIGGER ASSB		1	1	0	N
Part Total:			1	1	0	
Service						
4000104	ARMS SERV SHIPPING & HANDLING		0	0	0	N
4000119	GR-TEST		1	1	0	N
Service Total:			1	1	0	

<b>ProblemNotes</b>	Trigger assembly altered. Install a new trigger assembly at 1/2 normal charges as gesture of goodwill. FLS 8/4/2006.				
	PS 7109				
Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date





## Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

<b>Model Number:</b> Model Seven		<b>Serial Number:</b> S7612633	
<b>Are you the original owner?:</b> <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
<b>Name:</b> Richard Fenstermaker		<b>Date of Purchase:</b> 03-20-1997	
<b>Address (no PO Boxes):</b> 4255 Pepper Ave.			
<b>City:</b> Yorba Linda		<b>State:</b> CA	<b>Zip:</b> 92886
<b>Phone (Daytime):</b> 714-331-2884		<b>Fax:</b> N/A	
<b>E-mail Address:</b> (if e-mail address is provided, notification of receipt and shipment will be sent) roserich@sbcglobal.net			
<b>E-mail Address:</b> <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
<b>Please describe your problem and date of occurrence:</b> Gun was purchased at auction in 1997. Occasionally slam fired, and fired when safety was moved from safe to fire position, especially if trigger is tested with safety in safe position. Slam fire was apparently fixed, but 2nd problem still exists. Gun is fired infrequently, so ongoing problem was not detected until now.  I'd like to know the history of this gun, since I believe that it came from the specialty shop before the gun was catalogued for general sale.			
32 characters left			
<b>Ammunition Information:</b>			
<b>Manufacturer:</b> USA		<b>Type:</b> Ball and Hollow Point	
<b>Other (i.e. bullet weight/type, shot size, powder):</b> 55 gr.			
<b>Handload Information:</b>			
<b>Powder Used:</b> H322		<b>Powder Weight:</b> 2401 gr.	
<b>Case/Hull Used:</b> LC 86		<b>Primer Used:</b> Winchester	
<b>Bullet Type/Shot Size:</b> 55 gr. SXSP		<b>Reloader Used:</b> RCBS	
<b>Firearms Care (Cleaning and Lubrication):</b>			
<b>Brand of cleaning solution used:</b> Sweets 7.62 & Shooter's Choice			
<b>How often do you clean the bore?</b> (Months or Number of rounds) per session, ~ 50rds			

( PS 7111 )

How often do you clean the action? (Months or Number of rounds) per session, ~ 50rds
How often do you clean the trigger assembly? (Months or Number of rounds) about 100 rds
Brand of lubricant used: Beak Free
How often do you lubricate the bore? (Months or Number of rounds) per session, ~ 50rds
How often do you lubricate the action? (Months or Number of rounds) per session, ~ 50rd
How often do you lubricate the trigger assembly? (Months or Number of rounds) never
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) 11-08-1997
What were the services performed?) stop slam fire, stop safety fire, trigger job @ 4lbs.
<b>NOTE:</b> In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.
Ship your INSURED firearm by either UPS or Parcel Post to:  <b>Remington Arms Co., Inc.</b> <b>Attn: Arms Service Division</b> <b>14 Hoefler Avenue</b> <b>Ilion, NY 13357</b>
<p>① <b>WARNING:</b> DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. <b>THIS IS A VIOLATION OF FEDERAL LAW.</b> IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it. ✓</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ✓ ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage. ✓</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper ✓ on trigger guard return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</p>

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Remington

Note: I authorize up to \$125.00 in repair charges.

 Visa # 4559-7400 (REDACTED)  
 Exp - 05/09

 Richard A Ferstend  
 7-26-2006

PS 7112

## REPAIR ORDER

GUNSMITH SERVICE



## BOLSA GUNSMITHING

7404 BOLSA AVENUE • WESTMINSTER, CALIFORNIA 92683  
(714) 894-9100 • FAX (714) 898-9164

## HOURS:

Mon.-Fri. 8:00 a.m. to 5:30 p.m.  
Saturday 9:00 a.m. to 5:00 p.m.  
Closed Sunday

② 714-680-2420

## RECEIVED FROM

Richard Fenstermaker  
4255 Pepper Ave  
Yorba Linda CA 92686

## Make

REM

## Received On

11-9-97

## Model

PIDE 7

## Gauge or Cal

223

## Serial No.

S7612633

## REPAIR INSTRUCTIONS

Firearm was safety checked &  
fire arm safe  
also clean fire

## CHARGES

BRT

## REPAIRS PERFORMED

Disassemble & clean Trigger / Trigger Job (416-)  
Test Fire

40 00  
7 50

## ESTIMATE

11-15-97

## APPROVED BY:

X Richard A Fenstermaker

## RECEIVED BY:

X Richard A Fenstermaker

## WELDING

## PLATING

## REMARKS:

Disassemble & clean trigger  
system & trigger job \$40.00  
Test Fire \$7.50  
\$47.50

## PARTS TOTAL

## TAX

## TEST FIRE

## LABOR

## HANDLING CHG.

## SHIPPING &amp; INS.

## INVOICE TOTAL

7 50  
40 00

47 50

Not Responsible for Loss Due to Fire or Theft.

Any gun not picked up 90 days after repaired can be sold to cover repair charges.

GIVE ESTIMATE BEFORE REPAIR

PS 7113

8/4/2006

Richard,

We have received your firearm and it is the repair loop. Our examination found that the trigger adjustment screw had been back out just far enough so that the spring would not reliably return the trigger under the sear. We are going to install a complete new trigger assembly into your rifle. I have instructed our repairmen to service your rifle at ½ normal charges as a gesture of good will. Your rifle was extremely well cared for.

On your question about the history of the firearm I have the following:

S7612633 was produced in Ilion, NY on 7/16/1996 and shipped to Go Sportsman Supply in Billings, MT 59101 on 7/26/1996.

That is the extent of our tracking ability; you may be able to get additional information by contacting Go Sportsman Supply. We wish you many years of enjoying the shooting sports.

Fred Supry, Manager  
Product Service and Law Enforcement Training  
Remington Arms Company  
14 Hoefler Avenue  
Ilion, NY 13357

Phone: 315-895-3606  
Fax: 315-895-3661  
e-mail: [fred.supry@remington.com](mailto:fred.supry@remington.com)

{ PS 7114 }

Serial Number: S7612633

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
SEVENS	24745	ILN	7/16/1996	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM SYNTHETIC STOCK - R3 PAD

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
1996/07/26	SHIP	PNR	GO SPORTSMENS SUPPLY	59101	187206		

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Not on File at this location

Location: Mayfield

Not on File at this location

Location: Memphis

Not on File at this location

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00115201	08/04/2006	S7612633		Model 7 Center Fire with 20 inch barrel Caliber

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

Bellings MT

rose rich@sbcglobal.net



## Remington Arms Co., Inc.

Product Service

Legal Case #:232

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
114270	7/6/2006	7/6/2006	7/6/2006	11/15/2005			

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Clarence	Thivierge	PO Box 202	Victory Mills	NY	12884		H 518-429-5617

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired on safe release	Fired on Safe Release	Unknown	
C	Concern:1007			

Trigger pin rusty.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/300 RUM	29553	S7653440		10/4/2002 7:11:14 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER NORT		U			

Rusted trigger pin

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca Date APV

Repair n/c

PS 7116

**Repair/Replacement Repair/Replacement****Cost****Date**

65.00

7/6/2006

Install new TA. Check over completely n/c charge 230145. Repair and Shipping Document 9/8/06.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		7/6/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4015	Improper Maintenance	Rifle appeared to be well cared for; however, when the stock was removed there was visible rust around the trigger pin and under the bolt stop release button.
Barrel	Description		Stainless Model 7
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	not binding

( PS 7117 )

Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	Slightly Worn; Functioning	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		700 style safety - non bolt lock
	Function	Slightly Worn; Functioning	
Sear	Lift	Like new; Functioning	
	Notch	Slightly Worn; Functioning	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6.0 lbs
	Altered	False	

( PS 7118 )

# Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700  
Madison, NC 27025-0700

Parts/Repairs  
Fax

800-243-9700  
336-548-7801

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)

## REPAIR DOCUMENT

## REPAIR DOCUMENT

<b>Repair Order Number</b> RE00114270	<b>Description/Serial Number</b> S7653440	<b>Date Received -</b> 7/6/2006
<b>Account # - R-</b>	<b>Model 7 Center Fire Caliber:</b> 300 rem ultra mag	<b>Estimate Date -</b>
		<b>Current Date -</b> 7/11/2006
<b>Customer</b> CLARENCE THIVIERGE 100 LAFAYETTE STREET P.O. BOX 202 VICTORY MILLS. NY 12884 US		<b>Return To</b> CLARENCE THIVIERGE 100 LAFAYETTE STREET P.O. BOX 202 VICTORY MILLS. NY 12884 US
<b>Phone (H)</b> (518)-429-5617		<b>Fax</b>
<b>Phone (W)</b>		<b>Email</b>

Reported		Problems	Found
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	GUN FIRED WHEN ON SAFETY		

### Technician's Comments

Problem/Notes install new tpa, check over completely...repair as needed n/c per prod service

### Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
<b>Part</b>			
F97954	7 SS TRIGGER ASSB	1	Y
<b>Part Total:</b>		1	
<b>Service</b>			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
<b>Service Total:</b>		2	

PS 7119

Thivierge, Clarence

DEAR REMINGTON,

I PURCHASED THIS RIFLE IN 2003 AND IT HAS BEEN GREAT, BUT THIS PAST FALL WHILE OUT HUNTING I PULLED UP ON A DEER AND AS I CLICKED MY SAFETY OFF THE GUN WENT OFF!! AFTER BEING STARTLED AND COMPLETELY CAUGHT OFF GUARD, I EJECTED THE EMPTY SHELL, PUT THE RIFLE BACK ON SAFETY AND UNLOADED THE GUN. AFTER THE GUN WAS COMPLETELY UNLOADED I TRIED THE SAFETY AGAIN AND THE TRIGGER CLICKED AGAIN!!! SO NEEDLESS TO SAY I COULD NOT USE MY RIFLE THE REST OF THE SEASON FEARING IT WOULD GO OFF AT ANYTIME. THE FIRST 2 YRS I HAD THE GUN THERE WAS NO TROUBLES WHAT SO EVER. I'VE ALWAYS KEPT MY GUN IN PERFECT CONDITION, SO BEING DIRTY OR SOMETHING TO THAT EFFECT COULD NOT BE THE ISSUE. HOPEFULLY YOU GUYS CAN FIGURE THIS VERY UNSAFE PROBLEM OUT. I HAVE ALWAYS OWNED REMINGTON'S AND THEY HAVE PERFORMED GREAT FOR ME UP UNTIL NOW. THANK YOU.

*Install new TA, check over  
completely,*

*Repair AS needed Mr*

*Charge 230145*

*FLS*

*7/6/2006*

Clarence Thivierge

PO BOX 202

VICTORY MILLS, N.Y. 12884

518-429-5617

*6 #*

TA RUSTON PN

*7/6 - called customer left message*

Serial  
Number:

S7653440

Model: 7



RE00114270

( PS 7120 )

Thivierge, Clarence

DEAR REMINGTON,

I PURCHASED THIS RIFLE IN 2003 AND IT HAS BEEN GREAT, BUT THIS PAST FALL WHILE OUT HUNTING I PULLED UP ON A DEER AND AS I CLICKED MY SAFETY OFF THE GUN WENT OFF!! AFTER BEING STARTLED AND COMPLETELY CAUGHT OFF GUARD, I EJECTED THE EMPTY SHELL, PUT THE RIFLE BACK ON SAFETY AND UNLOADED THE GUN. AFTER THE GUN WAS COMPLETELY UNLOADED I TRIED THE SAFETY AGAIN AND THE TRIGGER CLICKED AGAIN!!! SO NEEDLESS TO SAY I COULD NOT USE MY RIFLE THE REST OF THE SEASON FEARING IT WOULD GO OFF AT ANYTIME. THE FIRST 2 YRS I HAD THE GUN THERE WAS NO TROUBLES WHAT SO EVER. I'VE ALWAYS KEPT MY GUN IN PERFECT CONDITION, SO BEING DIRTY OR SOMETHING TO THAT EFFECT COULD NOT BE THE ISSUE. HOPEFULLY YOU GUYS CAN FIGURE THIS VERY UNSAFE PROBLEM OUT. I HAVE ALWAYS OWNED REMINGTON'S AND THEY HAVE PERFORMED GREAT FOR ME UP UNTIL NOW. THANK YOU.

Clarence Thivierge

PO BOX 202

VICTORY MILLS, N.Y. 12884

518-429-5617

*Repair As needed Mr*

*Charge 230145*

*FLS*

*7/6/2006*

*6 #*

TA RUSION RN

Serial  
Number:

**S7653440**

Model: **7**



**RE00114270**

**PS 7121**

## Remington Arms Co., Inc.

Product Service

Legal Case #:159

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
112724	5/24/2006	5/25/2006	5/25/2006				

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	William	Sides	5297 Camp Ten Road	Elmira	MI	49730		H 231-549-2125

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired upon safety release	Fired on Safe Release	Unknown	
C	Concern:1007			

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/308 WIN	24788	7715284	OQ	7/15/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC	LEUPOLD 3X9 SCOPE, RINGS AND BASE. SHELL HOLDER	U			

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca Date	Reim. De Date	Reim. APV	Reim. AI
------------	-------------------	--------------	---------------	-----------------	---------------	---------------	-----------	----------

PS 7122

Replace  
TPA,  
check over  
completely,  
clean and  
function  
test n/c

**Repair/Replacement Repair/Replacement**  
**Cost Date**

65.00

5/25/2006

charge 230145. Repair and Shipping Document 6/27/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/25/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 308 WIN
	Date Code		OQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	

( PS 7123 )



	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	COULD NOT MEASURE WITH A SCOPE
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	

( PS 7124 )

# Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700  
Madison, NC 27025-0700

Parts/Repairs  
Fax

800-243-9700  
336-548-7801

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)

## REPAIR DOCUMENT

## REPAIR DOCUMENT

<b>Repair Order Number</b> RE00112724	<b>Description/Serial Number</b> 7715284	<b>Date Received -</b> 5/24/2006
<b>Account # - R-</b>	<b>Model 7 Center Fire Caliber:</b> 308 WIN	<b>Estimate Date -</b>
		<b>Current Date -</b> 6/5/2006
<b>Customer</b> WILLIAM SIDES 5297 CAMP TEN ROAD  ELMIRA, MI 49730 US	<b>Return To</b> WILLIAM SIDES 5297 CAMP TEN ROAD  ELMIRA, MI 49730 US	
<b>Phone (H)</b> (231)-549-2125	<b>Fax</b>	
<b>Phone (W)</b>	<b>Email</b>	

### Problems

Reported	Found
M123 FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 FORWARD TO PRODUCT SERVICE FC
M993 FIRED ON SAFE	

### Technician's Comments

<b>ProblemNotes</b>	Could not duplicate concern. Replace trigger assembly, check over completely, clean and function test at no charge.
---------------------	---

### Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
<b>Part</b>			
F92458	7 TRIGGER ASSB	1	Y
<b>Part Total:</b>		1	
<b>Service</b>			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
<b>Service Total:</b>		2	

PS 7125

Remington Arms  
Attn: TPA  
14 Hoefler Ave  
Ilion NY 13357

To whom it may concern,

4-29-06

I am writing in regards to your assistance in helping me determine the safety of my firearm. I took this firearm (Remington .308 model seven), to the gun range for my ritual sighting prior to Michigan's November deer firearm season. Sitting at the site in station with gun on sandbags I loaded the firearm and settled myself in for the shot, I had the gun on safety as I situated myself to the comfortable position. When I was ready to shoot for the first time, with my trigger hand (right) I lifted my head from the scope and moved the safety to fire position. The gun fired at this point simultaneously with this maneuver. When I tried to eject the shell the bolt was locked. I moved the safety/fire back and forth and kept trying to eject the shell which finally after some fiddling came free and shell ejected. The shell showed no outward sign of a problem. With some reluctance and caution, I reloaded and commenced to firing approximately another 10 shots without incidence. However, I am not prepared to dismiss this problem. I did not hunt with the gun or fire after this episode. So I am returning to you for your expert inspection. If you can give my gun a clean bill of health, or find anything that needs attention, please contact me. I would be more than appreciative.

Sincerely,

*William Sides*

William Sides  
5297 Camp Ten Rd  
Elmira, Mi 49730  
231-549-2125

Serial Number: **7715284**  
Model: **7** (PS 7126)



**RE00112724**

CASE #159

7/96  
00

3.5#

could not duplicate concern  
replace TPA, check over completely  
clean + function test N/C  
#230145

1007  
4038

File Number:	21967		Arms Service number:	105830	
Last Name:	WILEY OUTDOOR SPORTS, INC.		First Name:	BOB PERRY	
Street:	1808 SPORTSMAN LANE		City:	HUNTSVILLE	
State:	AL	Zip:	35816	Home Ph:	
Work Ph:	256-837-3920	Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED		
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND J	
Settlement Detail:	NEW TA N/C		Settlement Amount:	\$65.00	
Date Opened Rem:	12/29/2005	Date Opened by P/S:	12/29/2005	Caliber:	260
Date of Incident:		Date Closed:	12/29/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	SEVEN	Serial:	7743103	Date Code:	CS
RAMAC:	SEVEN	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Custody:		Obsolete:	<input type="checkbox"/>		
Time of Modification:	9:55:43 AM				
Date of Modification:	1/10/2006				
Comments:	<p>Could not duplicate concern - no fault found. Clean action and install new TA to restore customer's faith in rifle at n/c - charge 230145. Repair and Shipping Document 2/20/06.</p>				

PS 7127

# Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

Parts/Repairs

800-243-9700

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)

Fax

336-548-7801

## REPAIR DOCUMENT

## REPAIR DOCUMENT

Repair Order Number

RE00105830

Account # - R-

Description/Serial Number

7743103

Model 7 Center Fire with 20 inch barrel

Caliber: 260 REM YOUTH

Date Received - 12/29/2005

Estimate Date -

Current Date - 1/4/2006

Customer

WILEY OUTDOOR SPORTS INC  
1808 SPORTSMAN LANE

HUNTSVILLE, AL 35816 US

Return To

WILEY OUTDOOR SPORTS INC  
1808 SPORTSMAN LANE

HUNTSVILLE, AL 35816 US

Phone (H) (256)-837-3920

Phone (W)

Fax (256)-837-4017

Email [wtwiley@knology.net](mailto:wtwiley@knology.net)

Reported

M123

FORWARD TO PRODUCT SERVICE  
FOR INSPECTION

M992

FIRES WHEN TAKEN OFF SAFE

Problems

Found

M123

FORWARD TO PRODUCT SERVICE FC

Technician's Comments

Condition

Problem Notes

Could not duplicate concern. Replace trigger assembly, check over at no charge to restore confidence in rifle.

Parts and Labor

Material # Material Description

Part

F92458

7 TRIGGER ASSB

Part Total:

Service

4000104

ARMS SERV SHIPPING & HANDLING

4000119

GR-TEST

4000294

GR-CHECK TPA

Service Total:

Quantity

Warranty (Y/N)

1

Y

1

0

Y

1

Y

1

Y

2

PS 7128

WILEY OUTDOOR SPORTS, INC.

1808 Sportsman Lane

HUNTSVILLE, ALABAMA 35816

E-mail: wtwiley@knology.net

(256) 837-3920 Fax (256) 837-4017

INVOICE

1-888-736-4867

11430

DATE

ORDER NO.

SHIP TO

Please refer to Inv. 11430

With any correspondence to Wiley's

Bob Perry

747-6233

Kempington

14 Hoeller Ave

Ilion NY 13357

SALESPERSON

DATE SHIPPED

SHIPPED VIA

F.O.B. POINT

TERMS

QUANTITY

DESCRIPTION

UNIT PRICE

TOTAL

1 Rem. mple 7 260  
S/N 7743103

7333

gun fires when safety is pushed  
to fire positioncould not duplicate concern  
Replace TRA <sup>checkover</sup> AT N/C to  
restore confidence in rifle

#230145

7743103

Model: 7



RE00105830

~~Please Issue Credit to Wiley's Acct. for the Item(s) and Freight~~

Please Replace or Repair for Customer and Credit Wiley's for Freight.

~~Please Repair and Notify Wiley's Prior to Repair or Replacement if Charges Will Apply.~~

ANY QUESTIONS PLEASE CALL OR EMAIL ME.

THANK YOU

Cindy

Shipping

1027

THANK YOU

PS 7129

Date: 12/29/05

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Wiley Outdoor Sports

R.E. Number: 105830

Reason for inspection: FSP

FIREARM

Manufacturer: Rem Model: 7

Serial Number: 7743103 Date of Manufacture: 4/98

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY - Finish ~~has~~ miss. in spots

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

Feeding: \_\_\_\_\_

Extraction/ejection: \_\_\_\_\_

Trigger pull: 5th

Manual safety: OK

Test firing results (if applicable): \_\_\_\_\_

DISPOSITION

could not duplicate concern. replace TPA, check over,  
AT M/c to restore confidence in rifle.

ADDITIONAL COMMENTS

#230145



File Number:	21849		Arms Service number:	104284	
Last Name:	DBA A K ENTERPRISES		First Name:		
Street:	410 W. GONZALES		City:	YOAKUM	
State:	TX	Zip:	77995	Home Ph:	
Work Ph:	361-293-9609	Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	Concern Code:	1028	
Concern:	FIRED WITH SAFE ON				
Cause Code:	4013	Cause:	BROKEN PARTS OR MISSING PARTS		
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND J	
Settlement Detail:	NEW TA N/C		Settlement Amount:	\$65.00	
Date Opened Rem:	12/1/2005	Date Opened by P/S:	12/1/2005	Caliber:	222
Date of Incident:		Date Closed:	12/1/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	SEVEN	Serial:	7612998	Date Code:	PD
				Date Mfgd:	6/1/1983
RAMAC:	SEVEN	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
				Obsolete:	<input type="checkbox"/>
Custody:		Comments:	Safety switch broken. Clean action and install new TA n/c - charge 230145. Repair and Shipping Document 2/20/06.		
Time of Modification:	10:48:34 AM				
Date of Modification:	12/5/2005				

( PS 7132 )

# Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700  
Madison, NC 27025-0700

Parts/Repairs  
Fax

800-243-9700  
336-548-7801

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)

## REPAIR DOCUMENT

## REPAIR DOCUMENT

Repair Order Number RE00104284 Account # - R-	Description/Serial Number 7612998 Model 7 Center Fire Caliber: 222 REM	Date Received - 12/1/2005 Estimate Date - Current Date - 12/6/2005
Customer DBA A K ENT KAHANEK ENTERPRISES 410 W GONZALES YOAKUM, TX 77995 US	Return To DBA A K ENT KAHANEK ENTERPRISES 410 W GONZALES YOAKUM, TX 77995 US	
Phone (H) (361)-239-9609 Phone (W)	Fax Email	

Reported	Problems
M123 FORWARD TO PRODUCT SERVICE FOR INSPECTION	M990 BROKEN SAFETY LEVER
M992 FIRES WHEN MOVING SAFETY	

Technician Comments
ProblemNotes Replaced trigger assy. at n/c. per product service.

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F92458	7 TRIGGER ASSB	1	Y
Part Total:		1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service Total:		2	

PS 7133



Along  
return to →

A.K. ENTERPRISE  
410 W. GONZALES  
YOAKUM, TX 77995  
361-293-9609

Gun will fire if you pull  
trigger while on safety and then  
move to fire position. Please repair  
and send back to me.

Safety switch is broken  
Replace TPA check over  
clean at N/C  
\* #280145

Thank You,

4431 William Penn Highway • Murrysville, PA 15668  
1-888-335-6838

Serial  
Number:

7612998

Model: 7



RE00104284

PS 7134



## DEPARTMENT OF THE TREASURY - BUREAU OF ALCOHOL, TOBACCO AND FIREARMS

## LICENSE (18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 178), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICE" on reverse.

DIRECT ATF  
CORRESPONDENCE  
TOCHIEF, NATIONAL LICENSING CENTER  
ATF  
2600 Century Parkway, Suite 400  
Atlanta, GA 30345LICENSE  
NUMBER

5-74-285-01-6M-01457

EXPIRATION  
DATE

December 1, 2006

NAME

DBA A K ENTERPRISES

Premises Address

410 W GONZALES  
YOAKUM, TX 77995-TYPE OF  
LICENSE

01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

CHIEF, NATIONAL  
LICENSING CENTER

## PURCHASING CERTIFICATION

I certify that this is a true copy of a license  
issued to me to engage in the business specified.

(SIGNATURE OF LICENSEE)

The licensee named herein shall use a reproduction of  
this license to assist a transferor of firearms to verify  
the identity and the licensed status of the licensee as  
provided in 27 CFR Part 178. The signature on each  
reproduction must be an ORIGINAL signature.

KAHANEK ENTERPRISES, INC  
DBA A K ENTERPRISES  
410 W GONZALES  
YOAKUM, TX 77995-

ATF FORM 8 (5310.11) (6/91) PREVIOUS EDITION IS OBSOLETE

PS 7135

3,54

4/83

104884  
FileCOPY  
Rem/AS for  
Arms

Date: 12/1/05

By: Bruce Travis

**FIREARM INSPECTION WORKSHEET**

**BACKGROUND**

Customer name: A.K. ENTERPRISE

R.E. Number: 104284

Reason for inspection: Fires with safe on

**FIREARM**

Manufacturer: Rm. Model: 7

Serial Number: 7612998 Date of Manufacture: 6/83

Overall external condition: Good

Barrel condition: okay

Receiver condition: okay

Stock condition: okay

Bolt/firing pin condition: okay

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: safety switch broken

Headspace: —

Function evaluation:

Test firing results (if applicable): \_\_\_\_\_

### DISPOSITION

Safety switch Broken. Replace TPA check over clean  
AT N/C #23045

### ADDITIONAL COMMENTS

File Number:	21755		Arms Service number:	103156	
Last Name:	ROCKY MOUNTAIN SPORTS		First Name:		
Street:	4706 SOUTH DOUGLAS HIGHWAY		City:	GILLETTEE	
State:	WY	Zip:	82718	Home Ph:	
Work Ph:	307-686-0221	Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED		
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND J	
Settlement Detail:	NEW TA N/C		Settlement Amount:	\$65.00	
Date Opened Rem:	11/3/2005	Date Opened by P/S:	11/7/2005	Caliber:	7 MM SAUM
Date of Incident:		Date Closed:	11/7/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	SEVEN	Serial:	S7646533	Date Code:	
RAMAC:	SEVEN	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
		Obsolete:	<input type="checkbox"/>		
Custody:		Comments:	Trigger binding on metal chip on trigger pin. Clean action and install new TA at n/c - charge 230145. Repair and Shipping Document 11/28/05.		
Time of Modification:	9:29:20 AM				
Date of Modification:	11/14/2005				

( PS 7138 )

# Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

Parts/Repairs

800-243-9700

Fax

336-548-7801

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)

## REPAIR DOCUMENT

## REPAIR DOCUMENT

<b>Repair Order Number</b> RE00103156 <b>Account # - R-</b>	<b>Description/Serial Number</b> S7646533 Model 7 Center Fire Caliber: 7 MM SA ULTRA MAG	<b>Date Received -</b> 11/3/2005 <b>Estimate Date -</b> <b>Current Date -</b> 11/21/2005
<b>Customer</b> ROCKY MOUNTAIN SPORTS 4706 SOUTH DOUGLAS HIGHWAY  GILLETTE, WY 82718 US		<b>Return To</b> ROCKY MOUNTAIN SPORTS 4706 SOUTH DOUGLAS HIGHWAY  GILLETTE, WY 82718 US
<b>Phone (H)</b> (307)-686-0221 <b>Phone (W)</b>		<b>Fax</b> <b>Email</b>

Reported Problems	
<b>Reported</b> M123 FORWARD TO PRODUCT SERVICE FOR INSPECTION M992 FIRES WHEN RELEASING SAFETY	<b>Found</b> M123 FORWARD TO PRODUCT SERVICE FC

Technician's Comments	
<b>Problem/Notes</b>	Trigger binding metal mfg. chip on trigger pin. Fit new trigger assm. comp.

Parts and Labor			
Material #	Material Description	Quantity	Warranty (Y/N)
<b>Part</b>			
F97954	7 SS TRIGGER ASSB	1	Y
<b>Part Total:</b>		1	
<b>Service</b>			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
<b>Service Total:</b>		2	

PS 7139



File Number:	21927		Arms Service number:	105358	
Last Name:	CARBAUGH		First Name:	DANIEL L	
Street:	655 BRITTON ROAD		City:	655 BRITTON ROAD	
State:	PA	Zip:	PA	Home Ph:	717-729-6780
Work Ph:		Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4038	Cause:	COULD NOT DUPLICATE		
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND J	
Settlement Detail:	NEW TA N/C		Settlement Amount:	\$65.00	
Date Opened Rem:	12/19/2005	Date Opened by P/S:	12/19/2005	Caliber:	7 MM 08
Date of Incident:		Date Closed:	12/19/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	SEVEN	Serial:	7763172	Date Code:	AV
Date Mfgd:	3/13/2001				
RAMAC:	SEVEN	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>				
Custody:		Comments:	<p>Could not duplicate - no fault found. Clean action and install new TA to restore customer's faith in rifle at n/c - charge 230145.</p>		
Time of Modification:	2:15:58 PM				
Date of Modification:	12/19/2005				

( PS 7140 )

Serial Number:

7763172

Model: 7



RE00105358

Remington.

## Air Instructions

orm, and then include it with your firearm.)

Serial Number: 7763172

Are you the original owner?: ☒ YES ☐ NO

Name: Daniel L. Carbaugh

Date of Purchase: 2004-03 Christmas Gift

Address (no PO Boxes):

655 Britton Rd.

City: Shippensburg

State: PA

Zip: 17257

Phone (Daytime): 717-729-6780

Fax:

E-mail Address:

☒ I would like to receive future e-mail updates from Remington.

Please describe your problem: Safety & Trigger System Malfunctioned  
 In Moving The Safety From Safe to Fire  
 The Gun Fired Twice, With out Touching  
 The Trigger. This Fire Arm Is Brand New  
 and Has Had Approx 20-30 Rds. Fired Max.  
 Im Very Grateful That no one was Injured  
 At The Shooting Range. Could not Duplicate  
 Clean Action & Install new TA

Ammunition Information:

MC - Charge 230145 FLS 12/19/05

Manufacturer: Remington

Type: Express Core-Lokt

Other (i.e. bullet weight/type, shot size, powder):

7mm 08 140gr. Core-Lokt PSP

Handload Information:

Powder Used:

Powder Weight:

Case/Hull Used:

Primer Used:

Bullet Type/Shot Size:

Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Remington Cleaning Kit

How often do you clean the bore? (Months or Number of rounds) Every 15-20 Rounds

How often do you clean the action? (Months or Number of rounds) None (New Gun)

How often do you clean the trigger assembly? (Months or Number of rounds) None (New Gun)

Brand of lubricant used: Rem-Oil

PS 7141

Date: 12/19/05

By: Fred Supry

**FIREARM INSPECTION WORKSHEET**

**BACKGROUND**

Customer name: Daniel L. Carbaugh

R.E. Number: 105358

Reason for inspection: FSR

**FIREARM**

Manufacturer: Rem Model: 7

Serial Number: 7763172 Date of Manufacture: 3/13/2001

Overall external condition: good

Barrel condition: ok

Receiver condition: ok

Stock condition: ok

Bolt/firing pin condition: ok

Trigger assembly condition:

Engagement: ok

Adjustments/alterations: -

Other: -

Headspace: -

Function evaluation:

Feeding: \_\_\_\_\_

Extraction/ejection: \_\_\_\_\_

Trigger pull: 5.5 lbs

Manual safety: OK

Test firing results (if applicable): \_\_\_\_\_

DISPOSITION

new TA clean action n/c - charge 230145

ADDITIONAL COMMENTS

Could not duplicate  
no fault found.