

Remington Arms Co., Inc.
Product Service
Legal Case #:810

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 121572 | 12/8/2006 | 12/11/2006 | 12/11/2006 | | | | |

Customer Information

| Type | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|------------|-----------|------------------|-------|-------|-------|-----|---|
| Reporter | Mike | Kokonas | 5027 Main Street | Lisle | IL | 60532 | | H 312-803-6311 E mike_kokonas@rpsins.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------------------|----------------------------|---|-------------------|----------------|
| PI PD S C | Cause:4006 Concern:1007 | Altered Adjustments or Components Fired on Safe Release | Unknown | |

12/12/06-correspondence from repair-gun fired when safety was released. wants this covered under M/600 recall.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial Bbl. | DOM |
|----------------|-----------------|-----------------|----------------|-------------|----------|
| REMINGTON | CF/BA | 600/308 WIN | | 53669 DM | 9/1/1965 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | |
| | | REAR PEEP SIGHT | N | | |

CUST.CONCERN:FSR

Ammunition Information - None Defined
Other Products Information - None Defined

Settlement

REMINGTON/600/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c under recall | | | | | | |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| 25.00 | 12/12/2006 |

12/12/06-replace TA at n/c under recall.lw

(PS 8203)

Examination[REMINGTON/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------------|---|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 12/11/2006 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4006 | Altered Adjustments or Components | SET SCREWS ALTERED.TRIGGER ASSM HAS NOT BEEN UPDATED FROM RECALL. |
| Barrel | Description | | 18.5" 308 WIN VT |
| | Date Code | | DM |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | Worn; Functioning | |
| | Fore End | | |

PS 8204

| | | | |
|-----------------------------|--------------|-------------------------------|---------------------------------|
| | Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Slightly Worn; Functioning | |
| Sear | Lift | ---Select--- | .010 |
| | Notch | Slightly Worn; Functioning | |
| Tests | Test Fired | False | |
| | Feeding Test | False | |
| Trigger | Condition | Slightly Worn; Functioning | O/S |
| | Pull | ---Select--- | 2.5# |
| | Altered | True | SET SCREWS ALTERED |
| Non-Remington Components | Description | | REAR PEEP SIGHT |

{ PS 8205 }

CASE # 810



DM 9/68
.010
18.5"

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

| | | | |
|--|--|---|-------------------|
| Model Number: Model 600 | | Serial Number: 53669 | |
| Name: Mike Kokonas | | Date of Purchase: 1967 - Unknown | |
| Address (no PO Boxes): 5027 Main Street | | | |
| City: Lisle | | State: IL | Zip: 60532 |
| Phone (Daytime): 312-803-6311 | | Fax: 312-803-6309 | |
| E-mail Address: mike_kokonas@rpsins.com | | | |
| Please describe your problem: | | | |
| <p>The Safety Mechanism is faulty. When the Saftey is switched on and then switched off, the gun fires as if the trigger had been pulled. In checking your website this is a known problem that existed with the Model 600. I am asking that you repair or replace the mechanism so that the Safety works properly. I would like to request an Owners Manual for this rifle if that information is available for the firearm. The rifle was an inherited gift and I do not have any information on the firearm.</p> | | | |
| 2 characters left | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| <p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> | | | |
| <p>:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> | | | |

PS 8206

RECEIVED
DEC 12 2006 | Legal Notices



Serial Number: **53669**

Model: **600**



RE00121572

BY: TRIG-SET SCREWS ALTERED,
TRIG. ASSM. HAS NOT BEEN UPDATED.
REPLACE TPA, CHECK OVER, CLEAN
UNDER SCREW AT N/C

230145

Repair Inquiry

Repair Number: **RE00121572** Serial: 53669 Model 600 Center Fire Caliber: 308 Repairman: Charles Swanson
 Verify Repair **High Priority** Status: Repairing 12/12/2006 8:25:04 AM

Address Information

Customer: Received From Return To: Received From
 Name: **MIKE KOKONAS** **MIKE KOKONAS**
 Address 1: **5027 MAIN STREET** **5027 MAIN STREET**
 Address 2: PO Box: PO Box:
 City: **LISLE** **LISLE**
 State: **IL** Zip Code: **60532** Country: **US** State: **IL** Zip Code: **60532** Country: **US**

FFL:

| Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing | | | | | | | | | | |
|--|---------------------------|----------|------------------|-----------------------|------|------|------|---------------------------|------|--------------------------|---|-----------------------------|---------------------|--|
| <p>Problems Reported</p> <table border="1"> <thead> <tr><th>Code</th><th>Desc</th></tr> </thead> <tbody> <tr><td>M123</td><td>FORWARD TO PRODUCT SE</td></tr> </tbody> </table> <p>Problems Found</p> <table border="1"> <thead> <tr><th>Code</th><th>Desc</th></tr> </thead> <tbody> <tr><td>M127</td><td>TRIGGER PULL IS OUT OF F.</td></tr> <tr><td>M238</td><td>CLEAN & INSPECT (SAFETY)</td></tr> </tbody> </table> | Code | Desc | M123 | FORWARD TO PRODUCT SE | Code | Desc | M127 | TRIGGER PULL IS OUT OF F. | M238 | CLEAN & INSPECT (SAFETY) | <p>Repair Notes</p> <p>Replaced trigger assb. and cleaned also testing for you. We are unable to repair front sight for the parts are obsolete.</p> | <p>Repairman's Comments</p> | <p>CSR Comments</p> | |
| Code | Desc | | | | | | | | | | | | | |
| M123 | FORWARD TO PRODUCT SE | | | | | | | | | | | | | |
| Code | Desc | | | | | | | | | | | | | |
| M127 | TRIGGER PULL IS OUT OF F. | | | | | | | | | | | | | |
| M238 | CLEAN & INSPECT (SAFETY) | | | | | | | | | | | | | |

PS 8207

Repair Search Refresh Close

Remington Arms Co., Inc.
Product Service
Legal Case #:1010

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 124790 | 2/7/2007 | 1/22/2007 | 2/9/2007 | 1/19/2007 | | | |

Customer Information

| Type | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|------------|-----------|---------------|-----------------|-------|-------|-----|---|
| Reporter | Steve | Morrissey | 3925 Cody Cir | West Des Moines | IA | 50265 | | H 505-224-9482 W 515-362-2862 C 515-249-9482 E morrissey.steve@principal.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------------------|----------------------------|--|-------------------|----------------|
| PI PD S C | Cause:4038 Concern:1020 | Could Not Duplicate Concern Fired on Bolt Opening | Unknown | |

The trigger pull settings have been altered and the rifle has never been updated.

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|---------------------------|-------------|----------------|---------|------|-----------|
| Remington | CF/BA | 600/243 | 20000 | 6744401 | WY | 8/30/1974 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | WYOMING WHLSRS CASPER WYO | Scope base | U | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | | Remington/600/CF/BA | | | | |
| Update per current procedures | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 100.00 | 2/9/2007 | | | | |

Rilfe has never been updated. Clean action and update per current procedures.

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|------|----------|
| Examination | Examiner | | Supry |
| | Exam Date | | 2/9/2007 |
| | Product Type | | RF |
| | Action Type | | A |

| | | | |
|-----------|------------------------|-----------------------------|---|
| | Assigned To | | Supry |
| Cause | 4038 | Could Not Duplicate Concern | Unable to get the gun to fire using the customer method unless a finger was inside the trigger guard and moved the trigger during taking the safety off while trying to lift the bolt handle. The trigger settings had been altered and the rifle had not |
| Barrel | Description | | M/600 243 caliber 18 inch |
| | Date Code | | WY |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | True | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | Std. 600 style |
| | Function | Slightly Worn; Functioning | |
| Sear | Lift | ---Select--- | 0.06 |
| | Notch | Slightly Worn; Functioning | Good free movement of the sear. |
| | | Slightly Worn; | |

PS 8209

| | | | |
|-----------------------------|-------------|--------------|------------|
| Trigger | Condition | Functioning | |
| | Pull | ---Select--- | 3.0 lbs |
| | Altered | True | |
| Non-Remington Components | Description | | Scope base |

(PS 8210)

124790

1010

January 29, 2007

Included is the Model 600 that has malfunctioned for your inspection.

The gun has worked fine until January 19th 2007 when the following occurred:

- While pushing the safety to the off position and simultaneously lifting the bolt the rifle fired.
- At no time was there any contact with the trigger by my hand or fingers.
- The magazine was full of live rounds
- The chamber had a live round in it during this action
- The bolt appeared to be partially up when it fired
- It was as if the safety acted as the trigger release

I am returning the rifle to be reviewed by your staff and determine what will resolve the problem. Please contact me to let me know the outcome.

My information is listed below:

- Steve Morrissey
3925 Cody Cir.
West Des Moines, Iowa 50265
- Phone Contact
Home: 515 224 9482
Cell: 515 249 9482
Work: 515 362 2862
- Email Address:
Morrissey.steve@principal.com
- Rifle Information - .243
Serial Number - 6744401
Model 600 Remington - Mohawk

Could not duplicate concern
Aftered adjustments. Rifle
Never updated -
Update per current
procedures etc.

FLS 2/9/2007

From: Supry, Fred L. [mailto:Fred.Supry@remington.com]
Sent: Monday, January 22, 2007 12:29 PM
To: Morrissey, Steve
Subject: RE: Model 600 Remington Malfunction

RECEIVED
FEB 12 2007

BY: *JS*

1/22/2007

Steve,

Send the rifle in to my attention, we will check it out. Please include a note inside the shipping box with your name, address, telephone number, and a brief description of the incident, include the date of incident for our records. Make sure you record the serial number before sending it in, that way if you can to check the status we can search using the serial number.

If it has a scope please remove it we don't want the scope damaged in transit.

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company

(PS 8211)

14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

From: Morrissey, Steve [mailto:Morrissey.Steve@principal.com]
Sent: Monday, January 22, 2007 12:34 PM
To: Supry, Fred L.
Cc: Morrissey, Steve
Subject: Model 600 Remington Malfunction

Fred, last week I was using a Remington model 600 .243 and **upon raising the bolt handle while sliding the safety to the off position the gun fired**. My finger was not even on the trigger. I have had this gun for several years with little use; it has never done this before. I had it looked over by a very good gunsmith just last year while doing some stock work and he tested the trigger and safety with no misfires even when jarred. I would like to have it repaired and the bolt or safety replaced if they are not functioning. What are my next steps?

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

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(PS 8212)

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Remington Arms Co., Inc.
Product Service
Legal Case #:539

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 119464 | 10/27/2006 | 10/30/2006 | 10/30/2006 | | | | |

Customer Information

| Type | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|------------|-----------|--------------|------|-------|-------|-----|---|
| Reporter | Paul | Skiles | HcR 79 Box 8 | Cuba | NM | 87013 | | H 505-731-2341 E paulskiles@juno.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------------------|---|-------------|-------------------|----------------|
| PI PD S C | Cause:4080 Other - Unspecified or Undetermined - Ammunition Concern:1008 Fired on Bolt Closing | | Unknown | |

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|----------------------------|-------------|----------------|----------|------|-----------|
| REMINGTON | CF/BA | 600/222 REM | 20000 | A6219012 | RZ | 11/4/1975 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | CROWN DIST ALBUQUERQUE N M | SCOPE BASE | U | | | |

CUST.CONCERN:FBC

Ammunition Information - None Defined
Other Products Information - None Defined
Settlement

REMINGTON/600/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------|--------------|-------------------------|-----------------|----------------|---------------|
| replace TPA, check over completely clean at n/c | | | | | | |
| | | | Repair/Replacement Cost | | | |
| | | | 25.00 | | | |
| | | | Repair/Replacement Date | | | |
| | | | 10/27/2006 | | | |

charge 230145.

Examination[REMINGTON/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|-----------------------------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 10/30/2006 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4038 | Could Not Duplicate Concern | TRIGGER ASSM HAS NOT BEEN UPDATED |

(PS 8214)

| | | | |
|--------------------------|------------------------|----------------------------|---------------------------------|
| Barrel | Description | | 18.5" 222 REM |
| | Date Code | | RZ |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Worn; Functioning | |
| Sear | Lift | ---Select--- | .007 |
| | Notch | Slightly Worn; Functioning | |
| Tests | Test Fired | False | |
| | Feeding Test | False | |
| Trigger | Condition | Slightly Worn; Functioning | SAFETY WORKS SLUGGISH |
| | Pull | ---Select--- | 5# |
| | Altered | False | |
| Non-Remington Components | Description | | SCOPE BASE |

(PS 8215)

CASE # 539



5#
RZ 11/75
18.5
.007

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

| | | | |
|--|-----------|--------------------------|--|
| Model Number: Mohawk 600 | | Serial Number: A6219012 | |
| Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO | | | |
| Name: Paul Skiles | | Date of Purchase: 1975 ? | |
| Address (no PO Boxes): HCR 79 Box 8 | | | |
| City: Cuba | State: NM | Zip: 87013 | |
| Phone (Daytime): 505-731-2341 | | Fax: | |
| E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) paulskiles@juno.com | | | |
| E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington. | | | |
| Please describe your problem and date of occurrence: I bought this rifle when I was a boy. I used it for about 15 years and got along fine with it. Suddenly, it began to fire at times after the bolt was closed. Sometimes it would happen right away; sometimes it would happen after some time elapsed. I put the rifle away and haven't used it for about 10 years. I recently read that this rifle was at the center of some legal controversy and that the problem could be fixed by returning it to the factory for repair. I would appreciate your help. Thanks <i>could not duplicate concern TPA. ASSM. WAS NOT BEEN updated. replace TPA, check over completely clean AT N/C #230145</i> | | | |
| 1 characters left | | | |
| Ammunition Information: | | | |
| Manufacturer: | | Type: | |
| Other (i.e. bullet weight/type, shot size, powder): | | | |
| Handload Information: | | | |
| Powder Used: | | Powder Weight: | |
| Primer Used: | | Reloader Used: | |

1008
4080

Serial Number:

A6219012

Model: 600 MOHAWK



RE00119464

(PS 8216)

Brand of cleaning solution used: _____

How often do you clean the bore? (Months or Number of rounds) _____

How often do you clean the action? (Months or Number of rounds) _____

How often do you clean the trigger assembly? (Months or Number of rounds) _____

Brand of lubricant used: _____

How often do you lubricate the bore? (Months or Number of rounds) _____

How often do you lubricate the action? (Months or Number of rounds) _____

How often do you lubricate the trigger assembly? (Months or Number of rounds) _____

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) _____

What were the services performed?) _____

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

**Remington Arms Co., Inc.
 Attn: Arms Service Division
 14 Hoefler Avenue
 Ilion, NY 13357**

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.